

Title of Report:	Quarter 1 Council Performance Report
Report to be considered by:	Overview and Scrutiny Management Commission
Date of Meeting:	17 September 2013

Purpose of Report:

1. To report Q1 outturns against the key accountable measures and activities contained in the Council's performance framework
2. To report by exception those measures / activities not achieved or behind schedule and cite remedial action taken and the impact it has had.

Recommended Action:

1. To note progress against the key accountable measures and activities contained in the Council's performance framework.
2. Review those areas reporting as 'amber' to ensure that appropriate corrective or remedial action has been put in place

Overview and Scrutiny Management Commission Chairman	
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Executive Summary

1. Introduction

- 1.1 This report sets out the Council's progress in quarter 1 against its key accountable measures and activities for 2013/14. In doing so, it provides assurance to the Commission that objectives laid out in the Council Strategy and other areas of significance / importance across the Council are being delivered.
- 1.2 Across this reporting framework as a whole, 50 key accountable measures and activities are captured in total.
- 1.3 Of this 50 in Q1 data is available for 34 measures.
- 1.4 Of the reported measures / activities, 23 are reported as 'green' – or have been delivered / achieved at year end and 11 are reported as 'amber' – or are behind schedule but are expected to be delivered / achieved at year end. None are reported as 'red'.
- 1.5 Ambers are:

Vulnerable children and young people:

- % of children becoming the subject of a child protection plan for a second or subsequent time (within two years of previous plan end date).

Vulnerable older people and adults:

- % of safeguarding alerts responded to within 24 hours;
- % of service users receiving a personal budget, either commissioned, cash or a mixture of both;
- % of older people still at home 91 days after discharge from hospital into reablement / rehabilitation services;
- % of high priority Disabled Facilities Grants within 9 weeks of receipt of full grant application;
- nos. of days taken to make a full decision on new Benefit claims;
- nos. of days taken to make a full decision on changes in a Benefit claimants circumstances.

Planning:

- % of 'major' planning applications determined within 13 weeks;
- % of upheld planning appeals is less than the national average.

Vulnerable pupils:

- Nos. of people aged 16-18 not in education, employment or training (NEET).

- % young people in jobs with training, including apprenticeships

Appendices

Appendix A – Quarter 1 Performance Report: key accountable measures and activities 2013/14. Update on progress: Apr-June 2013.