

<b>Title of Report:</b>	<b>Quarter 4 Council Performance Report</b>
<b>Report to be considered by:</b>	Overview and Scrutiny Management Commission
<b>Date of Meeting:</b>	1 July 2014

**Purpose of Report:**

1. To report Q4 outturns against the key accountable measures and activities contained in the Council's performance framework
2. To report by exception those measures / activities not achieved or behind schedule and cite remedial action taken and the impact it has had.

**Recommended Action:**

1. To note progress against the key accountable measures and activities contained in the Council's performance framework.
2. Review those areas reporting as 'amber' to ensure that appropriate corrective or remedial action has been put in place

<b>Overview and Scrutiny Management Commission Chairman</b>	
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# Executive Summary

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## 1. Introduction

1.1 This report sets out the Council's progress in quarter 4 against its key accountable measures and activities for 2013/14. In doing so, it provides assurance to the Commission that objectives laid out in the Council Strategy and other areas of significance / importance across the Council are being delivered.

1.2 The report appraises progress against a basket of 47 key accountable measures and activities aligned to the objectives set out in the Council Strategy.

1.3 Of this basket of 47, data is available for 46 measures at year end.

- 36 are reported as 'green' – or have been delivered / achieved at year end.
- 9 measures are reported as 'red' – or have not been delivered / achieved at year end.

1.4 Areas where services have more significantly outperformed anticipated outturns over the course of the year include:

- a) Number of active foster carers
- b) Proportion of people supported to move on from short term accommodation into independent living
- c) Number of empty homes brought back into use
- d) Time to determine 'major' planning applications
- e) Time to determine 'other' planning applications

1.5 Reported 'reds' at year end are:

- f) Percentage of Child Protection Reviews carried out on time
- g) Proportion of children becoming the subject of a child protection plan for a second or subsequent time (within 2 yrs of previous plan)
- h) Number of children accessing Short Breaks
- i) Proportion of safeguarding alerts responded to within 24 hrs
- j) Number of repeat safeguarding referrals through the monitoring and review of protection plans
- k) Proportion of older people still at home 91 days after discharge from hospital into reablement/rehabilitation services
- l) Proportion of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant application

- m) Number of Berkshire premises able to receive Superfast Broadband services 24Mb/s or above
- n) Proportion of upheld planning appeals is less than the national avg.

1.6 Further information is contained in the main body of the report.

## **2. Equalities Impact Assessment Outcomes**

2.1 There is no decision to be made and therefore no Equality Impact Assessment has been undertaken.

## **Appendices**

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Appendix A – Year end Performance Report: Key Accountable Measures and Activities 2013/14.

## **Consultees**

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**Local Stakeholders:** n/a

**Officers Consulted:** All data / commentary signed off by Heads of Service as minimum, Corporate Board

**Trade Union:** n/a