

Title of Report:	Quarter 1 Council Performance Report
Report to be considered by:	Overview and Scrutiny Management Commission
Date of Meeting:	21 October 2014

Purpose of Report:

1. To report Q1 outturns against the key accountable measures and activities contained in the Council's performance framework
2. To report by exception those measures / activities not achieved or behind schedule and cite remedial action taken and the impact it has had.

Recommended Action:

1. To note progress against the key accountable measures and activities contained in the Council's performance framework.
2. Review those areas reporting as 'amber' to ensure that appropriate corrective or remedial action has been put in place

Overview and Scrutiny Management Commission Chairman	
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Executive Summary

1. Introduction

1.1 This report sets out the Council's progress in quarter 1 against its key accountable measures and activities for 2014/15. In doing so, it provides assurance to the Commission that objectives laid out in the Council Strategy and other areas of significance / importance across the Council are being delivered.

1.2 The report appraises progress against a basket of 53 key accountable measures and activities aligned to the objectives set out in the Council Strategy.

1.3 Of the 53 reported measures, outturns are available for 37.

- 27 are reported as 'green' – or are on track to be delivered / achieved by year end.
- 10 are reported as 'amber' – or behind schedule, or still anticipate being delivered / achieved by year end.
- No measures are reported as 'red'.

1.4 Areas where services have more significantly outperformed anticipated outturns over the course of the year include:

- Looked after children cases which were reviewed within required timescales
- Child Protection cases which were reviewed within required timescales
- Proportion of adults with a learning disability who live in their own home or with their family (ASCOF 1G)
- Proportion of repeat safeguarding referrals through the monitoring and review of protection plans
- Level of delayed transfers of care from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)
- Percentage of people presenting as homeless where the homelessness has been relieved or prevented
- Average number of days taken to make a full decision on new Benefit claims
- Average number of days taken to make a full decision on changes in a Benefit claimants circumstances
- 'Major' planning applications determined within 13 weeks.
- 'Minor' planning applications determined within 8 weeks.

2. Equalities Impact Assessment Outcomes

2.1 There is no decision to be made and therefore no Equality Impact Assessment has been undertaken.

Appendices

Appendix A – Year end Performance Report: Key Accountable Measures and Activities 2014/15.

Consultees

Local Stakeholders: n/a

Officers Consulted: All data / commentary signed off by Heads of Service as minimum, Corporate Board

Trade Union: n/a