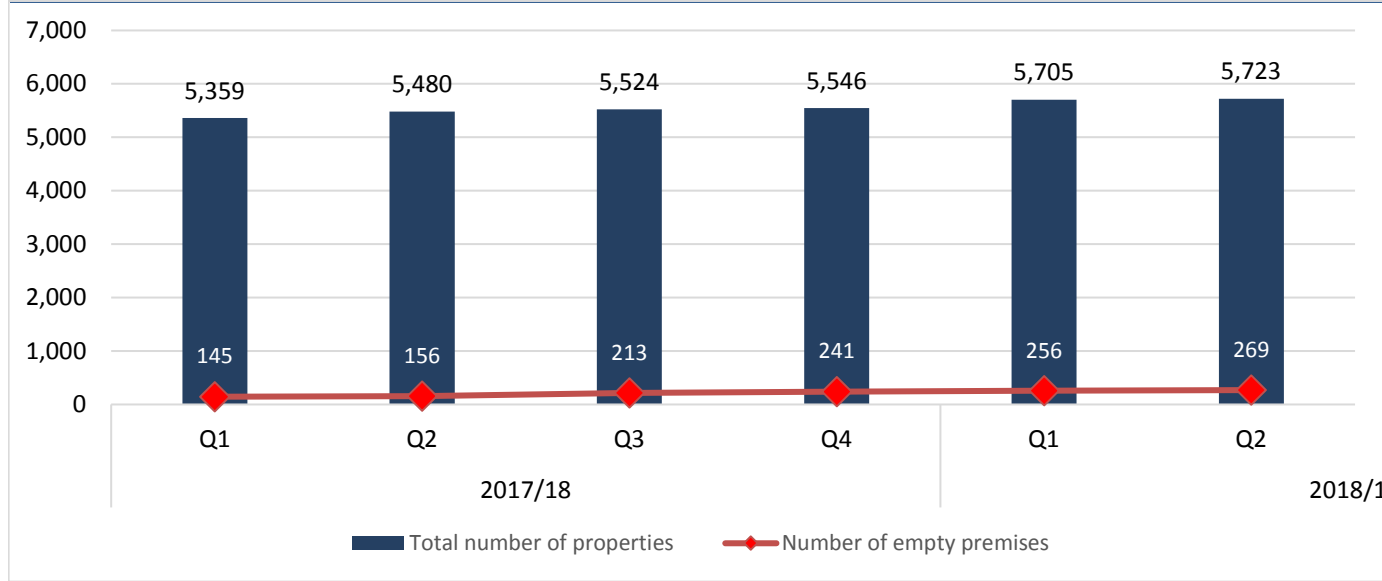


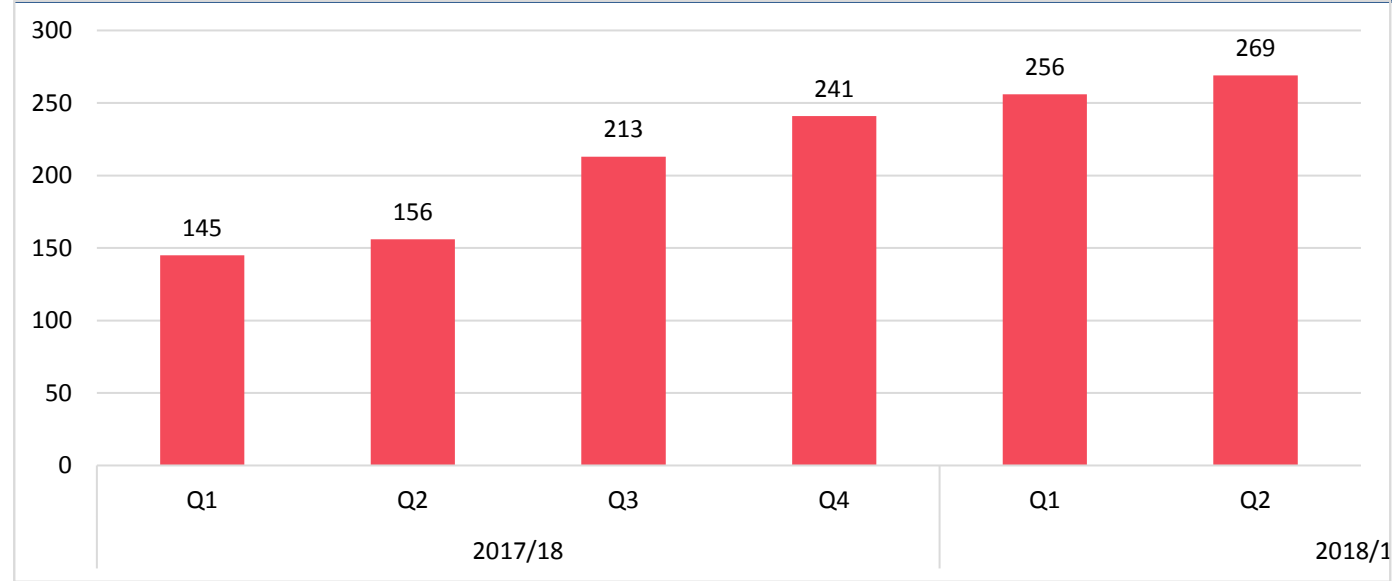
Local Economy

1 Number of properties which are subject to Business Rates QvQ: 243
 Number of empty properties which are subject to Business Rates QvQ: 113



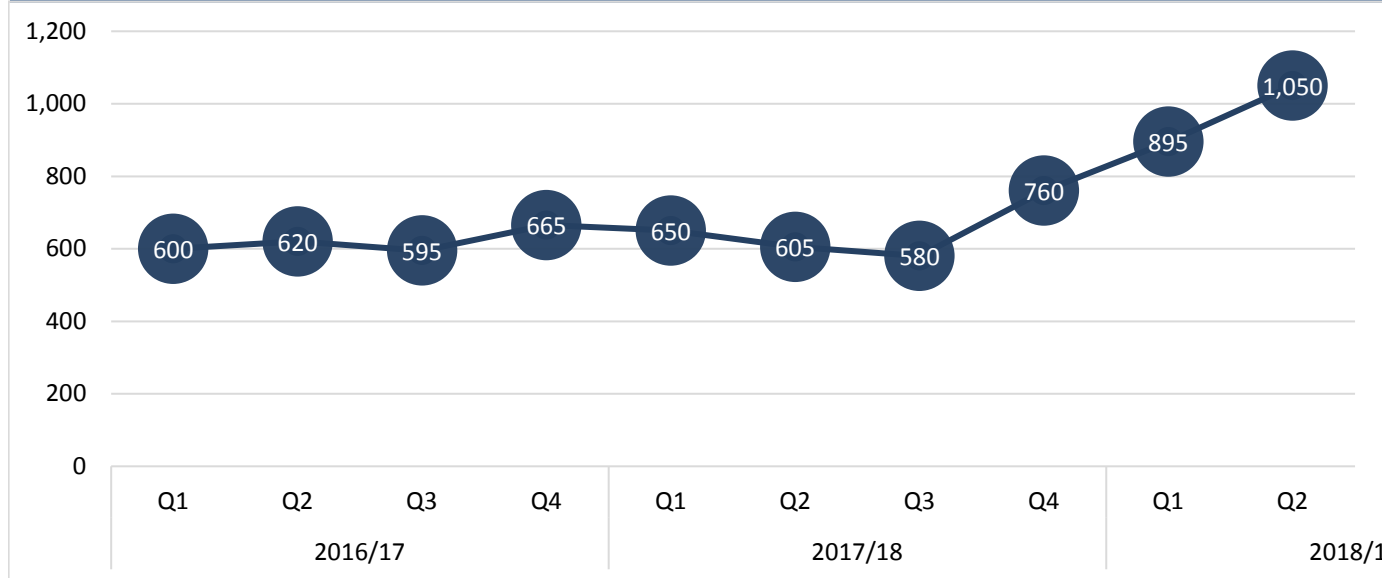
Service comment: Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs

2 Number of empty properties which are subject to Business Rates QvQ: 113



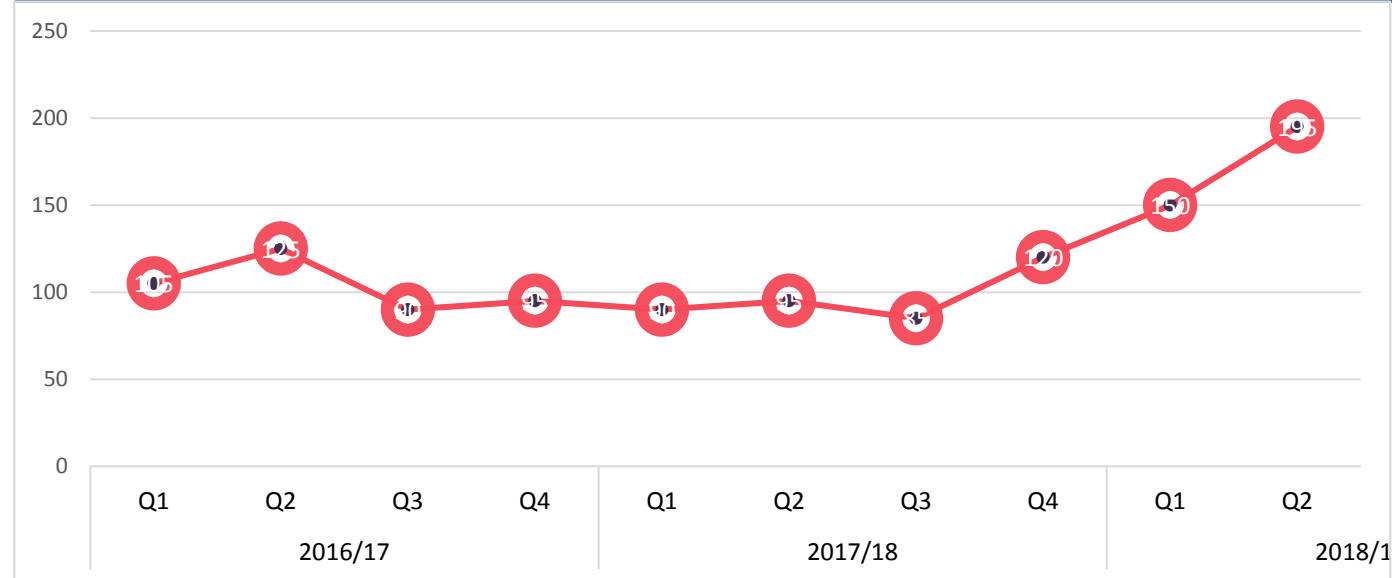
Service comment: Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs

3 Total claimant count (aged 16+) - JSA & Universal Credit QvQ: 73.6%

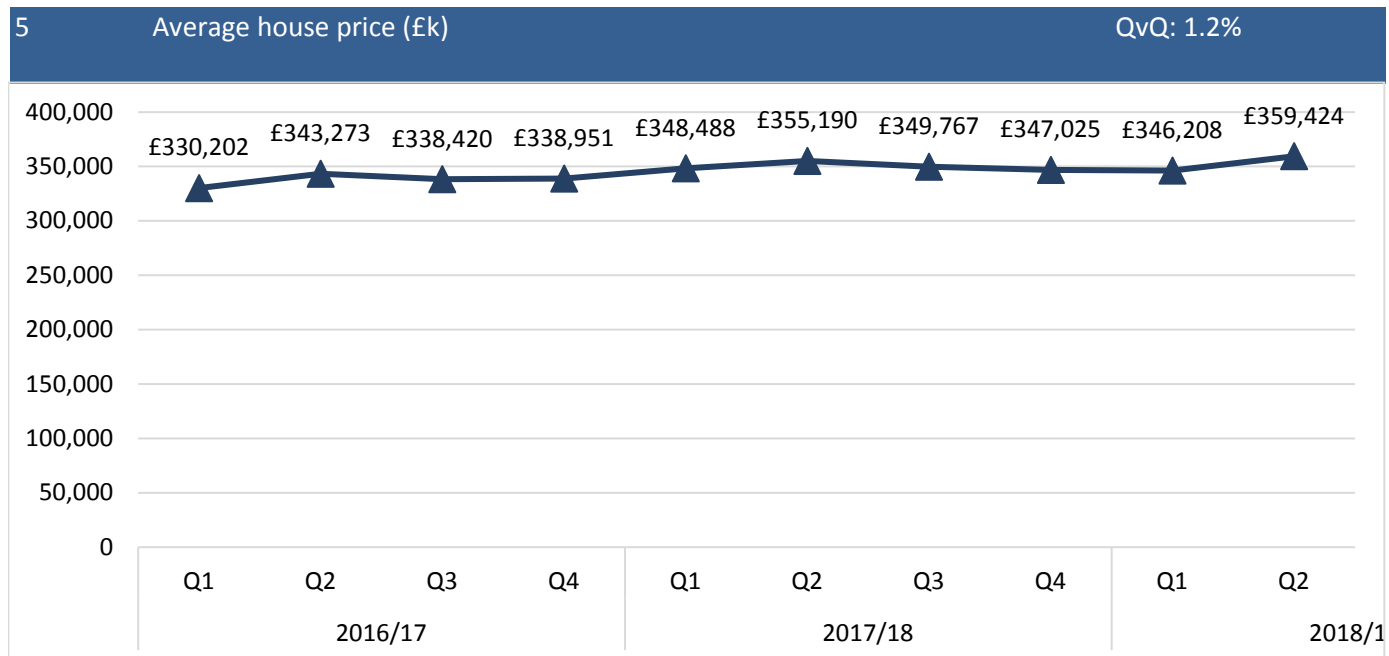


Comment: Reported for last month of the quarter
 Q4 2017/18 updated

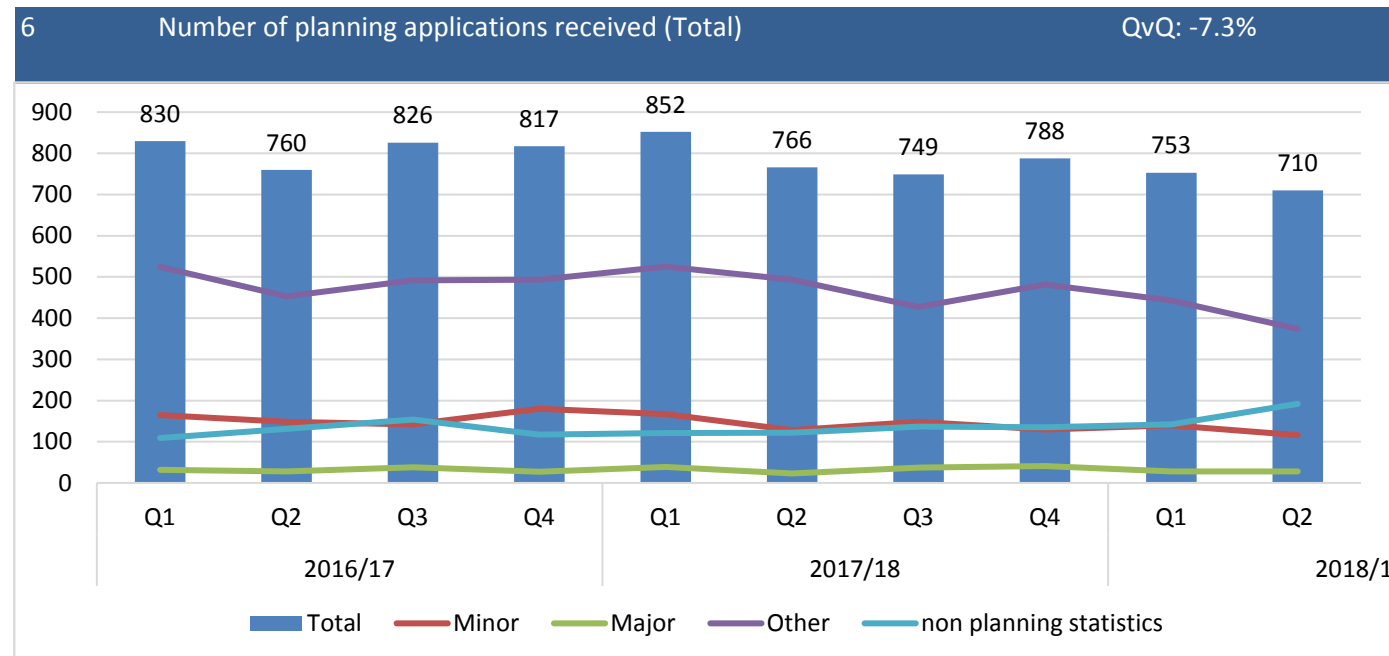
4 Total claimant count (aged 16-24) - JSA & Universal Credit QvQ: 105.3%



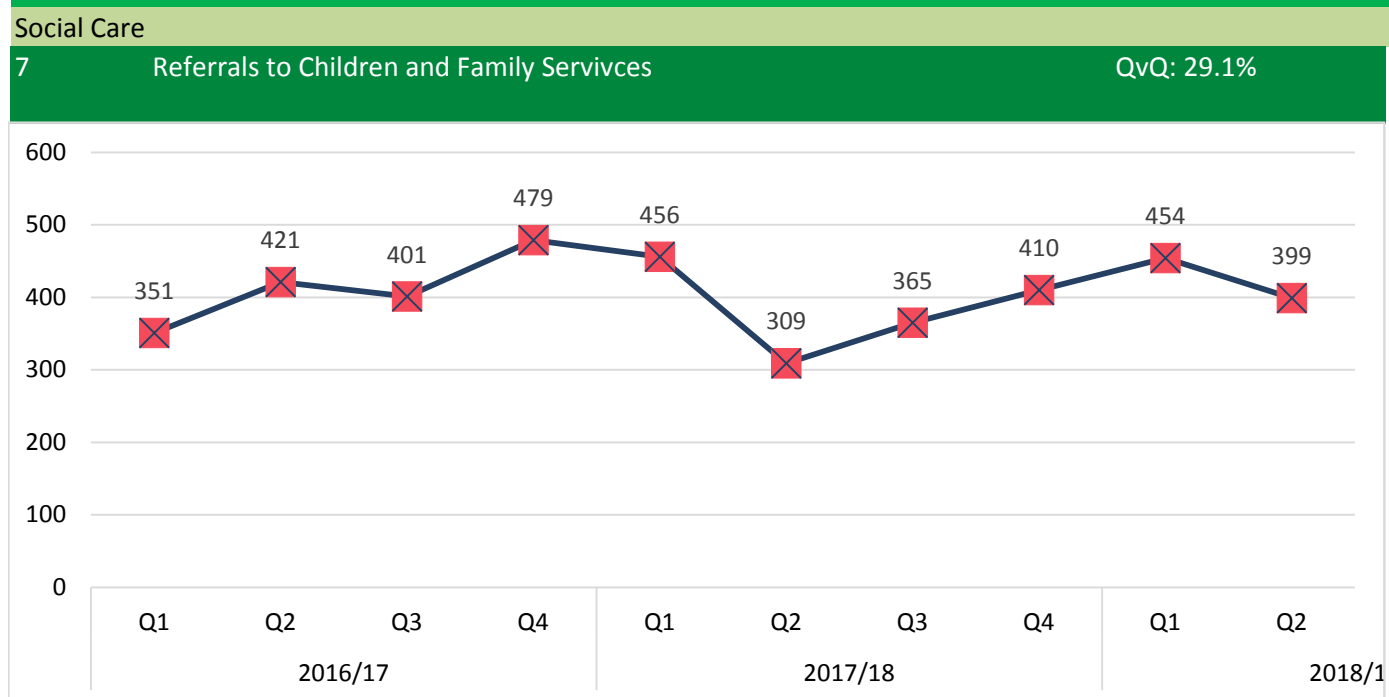
Reported for last month in the quarter. Under Universal Credit a broader span of claimants are required to look for work than under Jobseeker's Allowance. Universal Credit Full Service has been rolled out in West Berkshire and therefore the number will increase as existing claimants are moved across. As all benefits will be subsumed by UC, this measure can't be used to monitor unemployment, but could possibly give an indication of low income.



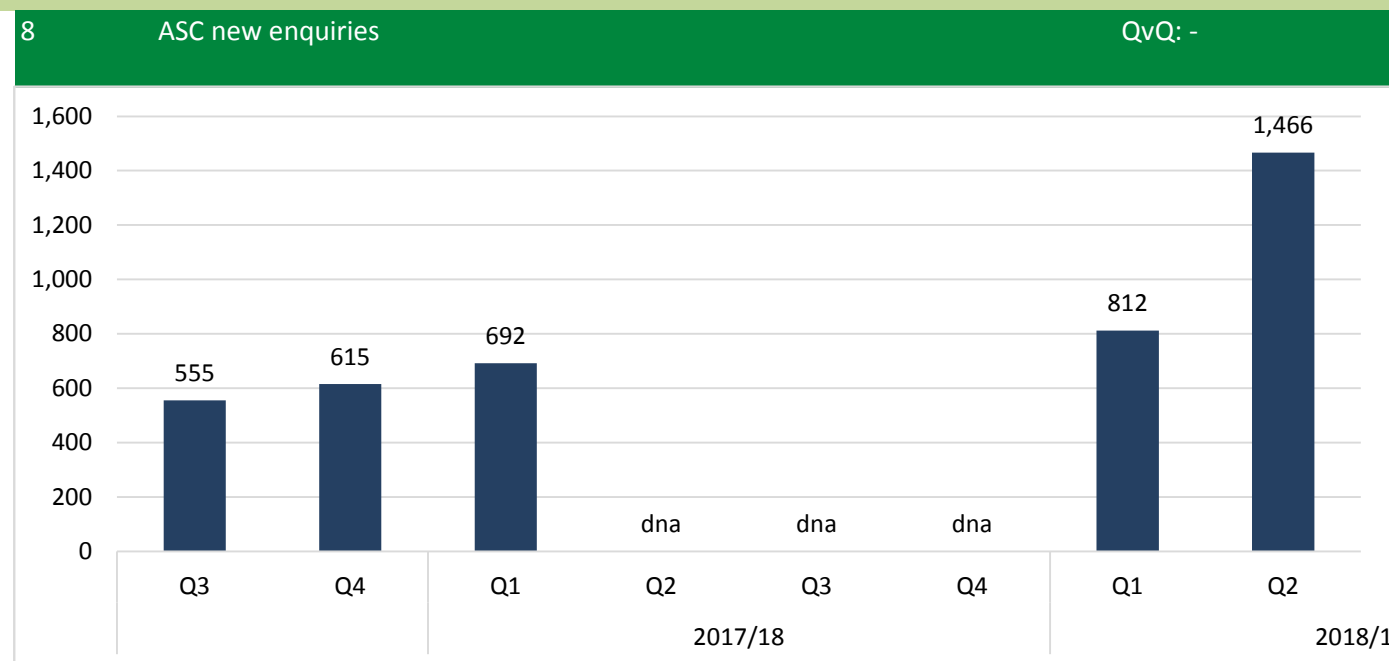
Comment: Usually reported for the last month in the quarter. Q2 as at August 2018
 Historic data updated by the land registry
 (Source: Land Registry) Average price (All property types)



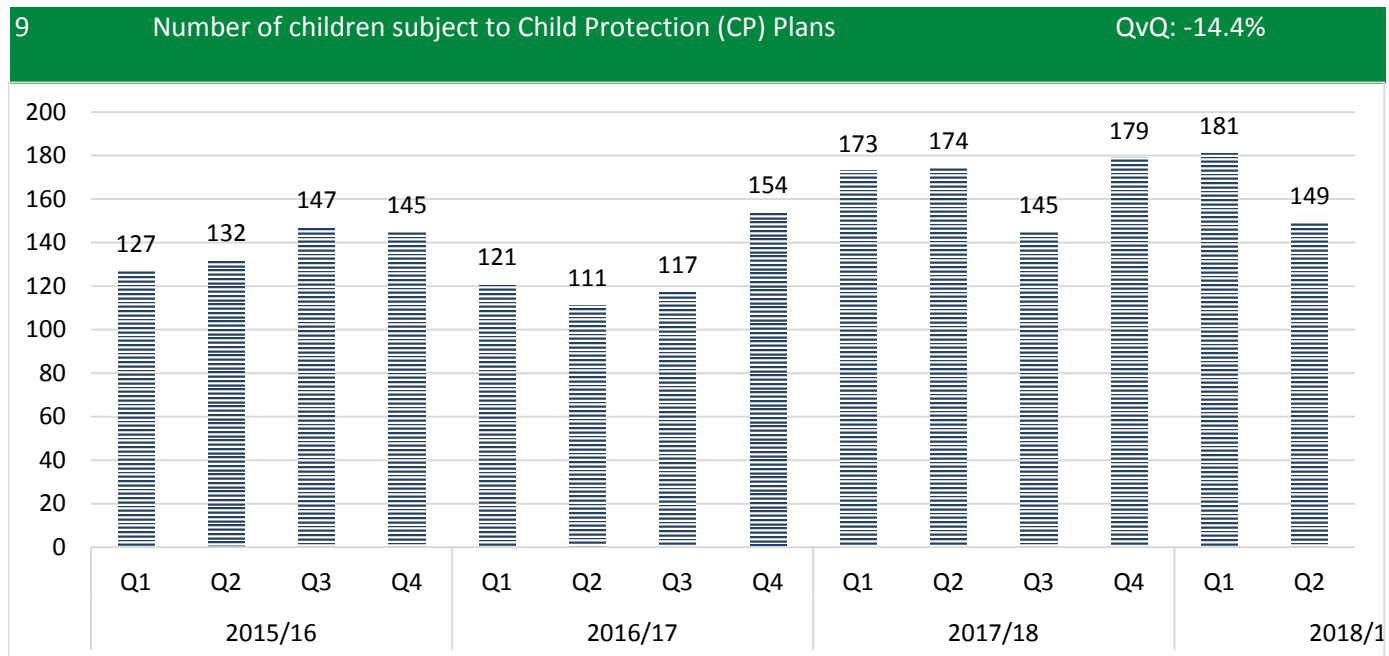
Service comment: Past data (2015/16 to 2017/18 has been updated as it was found that the reported data included a small error in the application types counted and did not include applications held pending registrations. Both these issues have now been resolved.
 Q1 2018/19 data has been confirmed and Q2 2018/19 data is an estimate and will be updated at Q3.



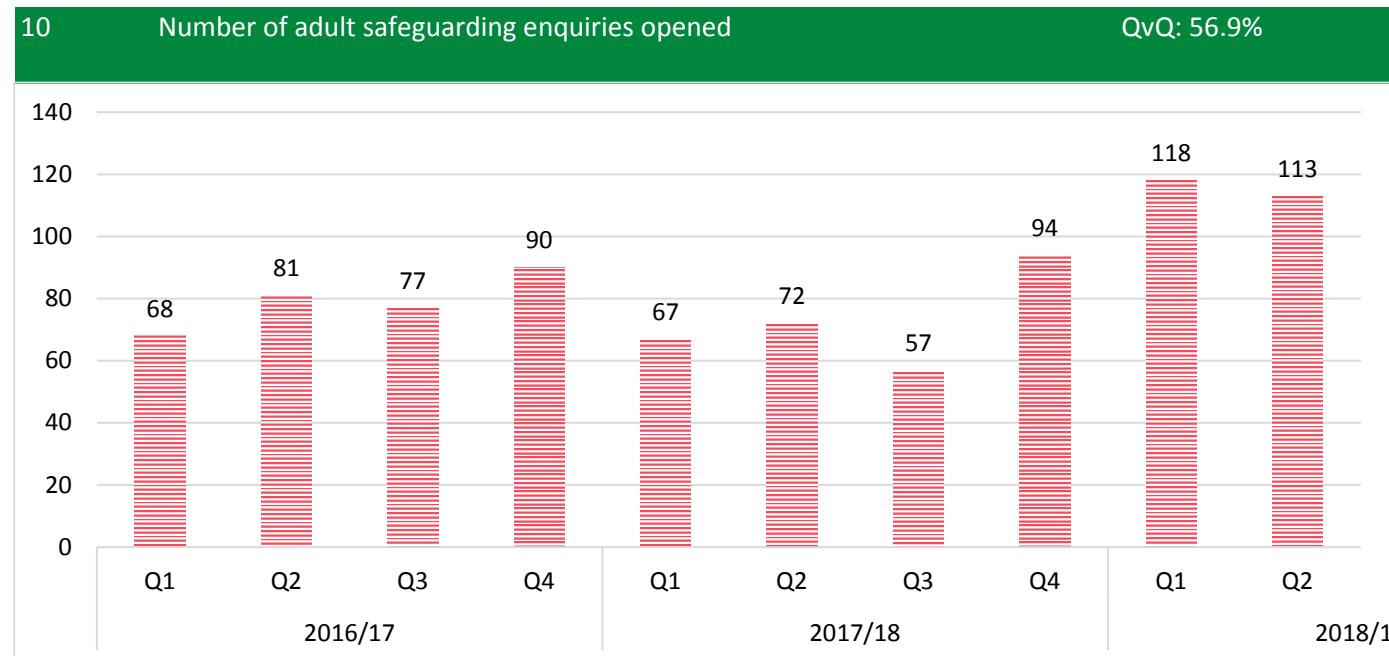
Service comment:



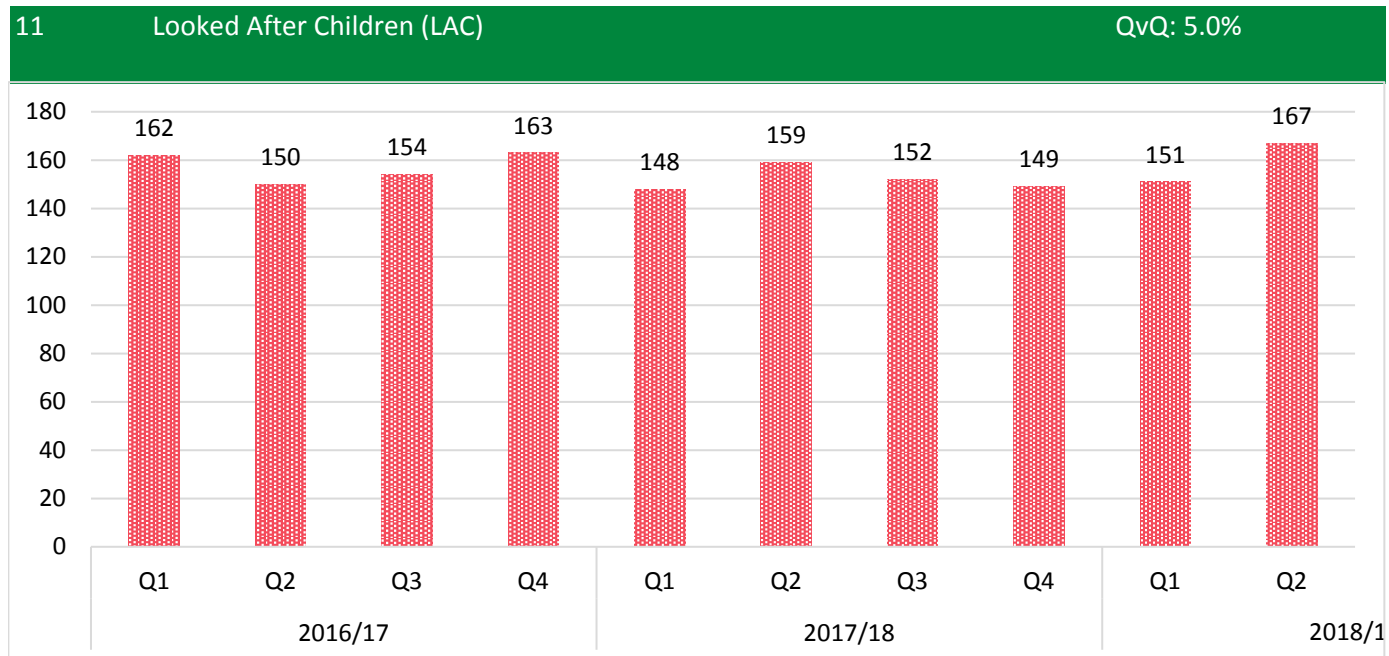
Service comment: Q2 data is provisional. The increase may be due to more accurate reporting of IAS. In 2017/18, the recording of Information/Advice/Signposting (IAS) was identified as an area of improvement due to transition to Care Director. Work was conducted in the latter part of 2017/18 to ensure recording practices were robust across locality teams.
 (Unable to provide data due to transition to CareDirector. No comparison can be made with data prior to Q3 2016/17 due to changes in working practices).



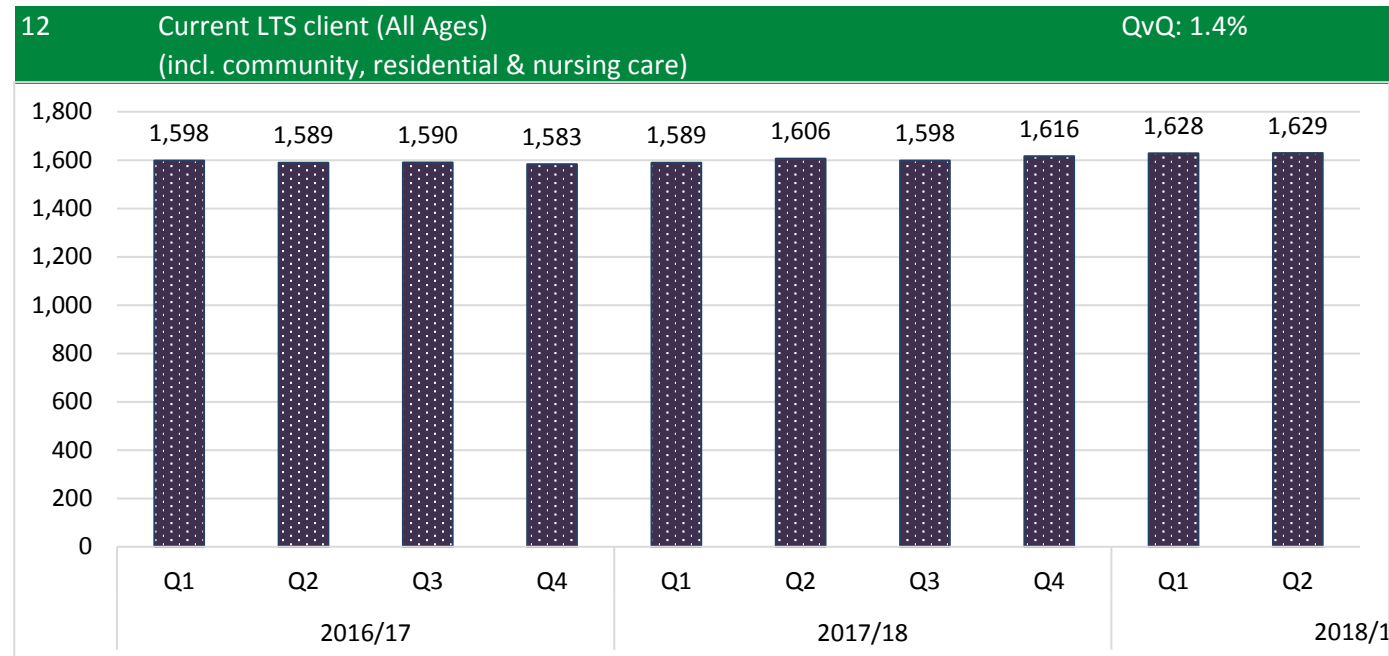
Service comment:



Service comment: 2018/19 has seen an increase in number of opened enquiries; volume continues to increase in line with the increased volume of concerns that are being recorded, this identifies increased demand and pressure on both Safeguarding and the operational teams
 We have had significant concerns with our Extra Care Housing schemes which has contributed towards inflating this number. We are actively reviewing the care provided within this schemes in conjunction with the Care Quality and Commissioning teams to address these concerns. We will continue to monitor the number of enquiries opened during the year to understand any themes.
 Q1 figure has been updated.

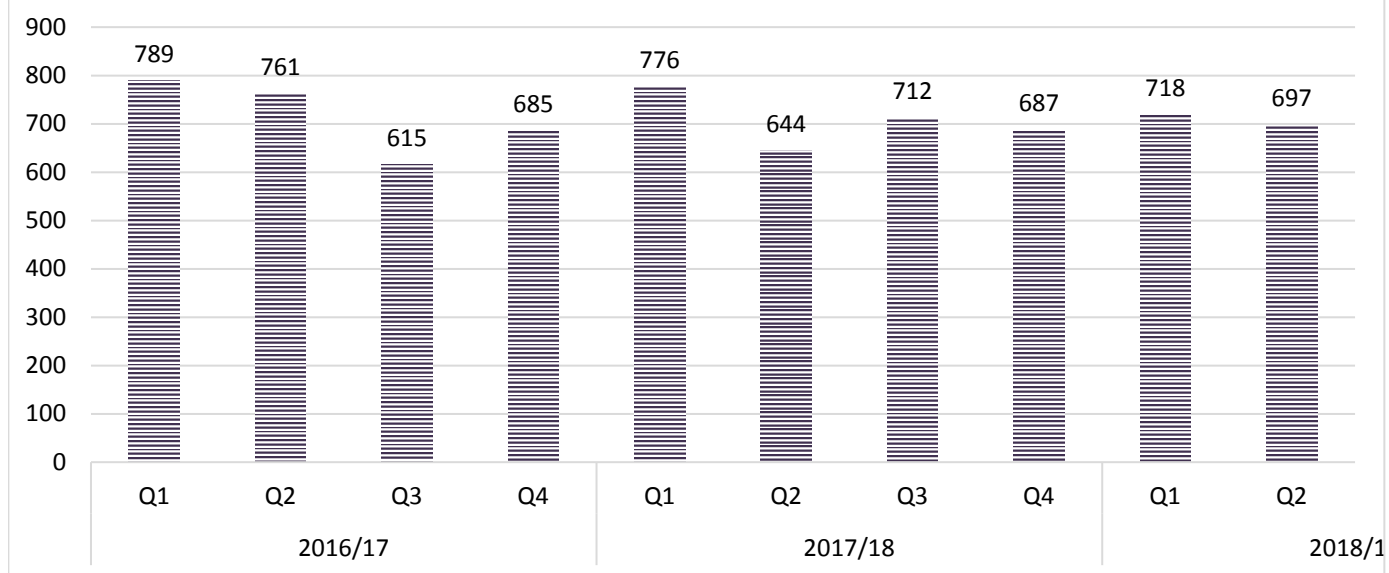


Service comment:



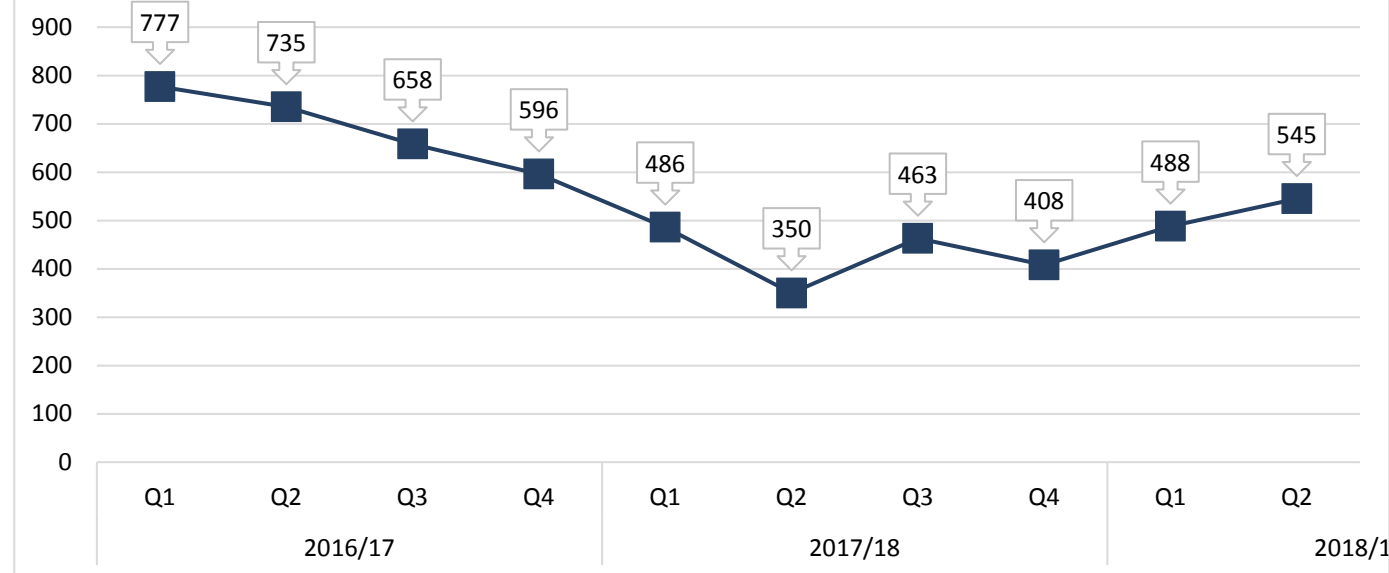
Service comment: Reported as snapshot, not year to date.

13 Number of Children in Need (CIN) (excluding LAC and CP) QvQ: 8.2%



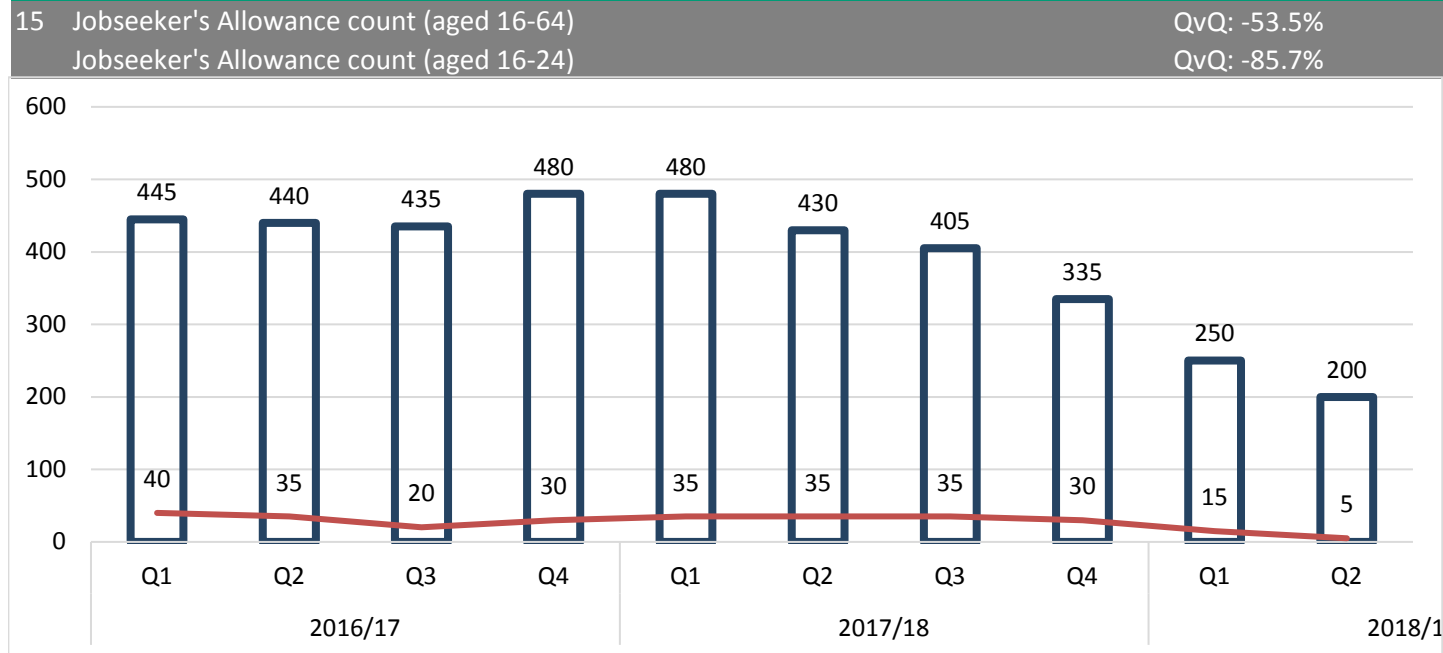
Service comment:

14 Qualifying live applicants on the Common Housing Register QvQ: 55.7%



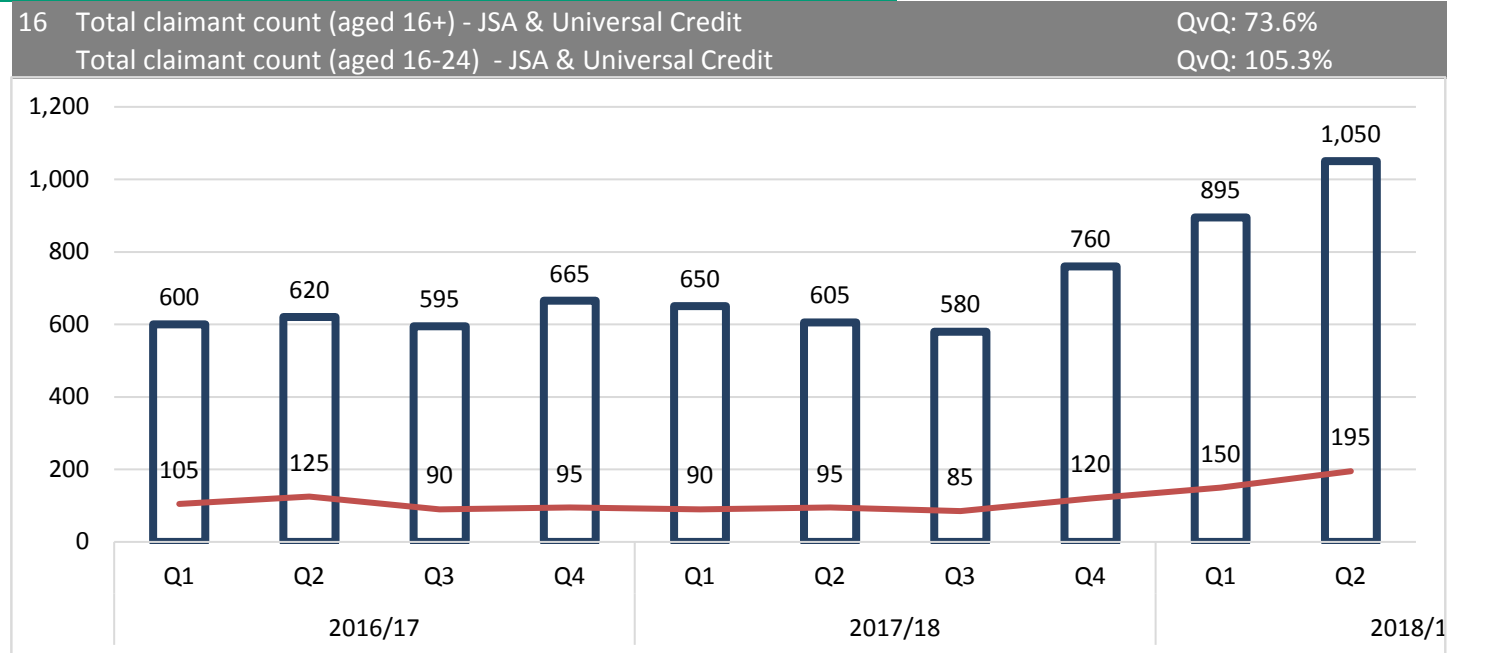
Service comment: Additional resource in the team has enabled better throughput of applications

Executive Committee Key Accountable Measures of Volume 2018/19 by Directorate and Service (current qrt v same qrt last year)



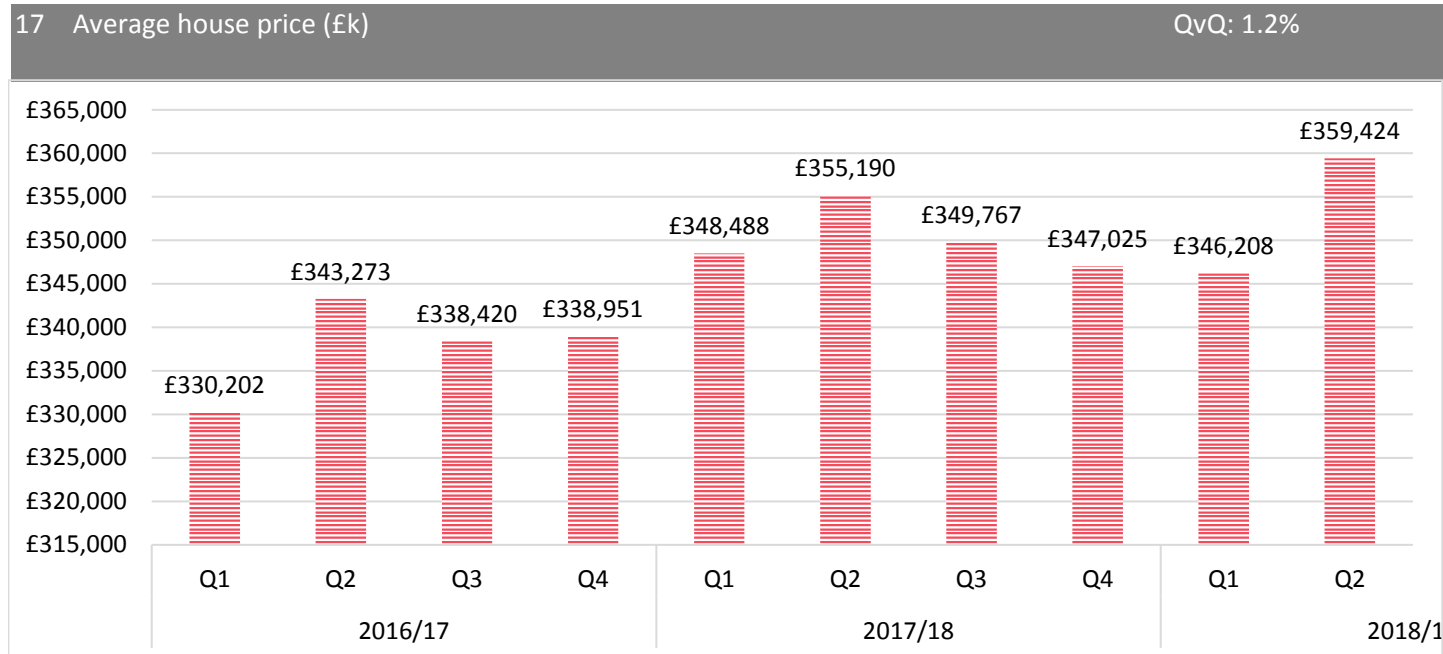
Service Comment: Reported for last month of the quarter
Q4 updated with March 2017/18 figure.

Reported for last month in the quarter. Number of people aged between 16 and 64 who are claiming Jobseeker's Allowance (JSA). This is paid to help people who are unemployed or on a low income that are out there looking for a job.

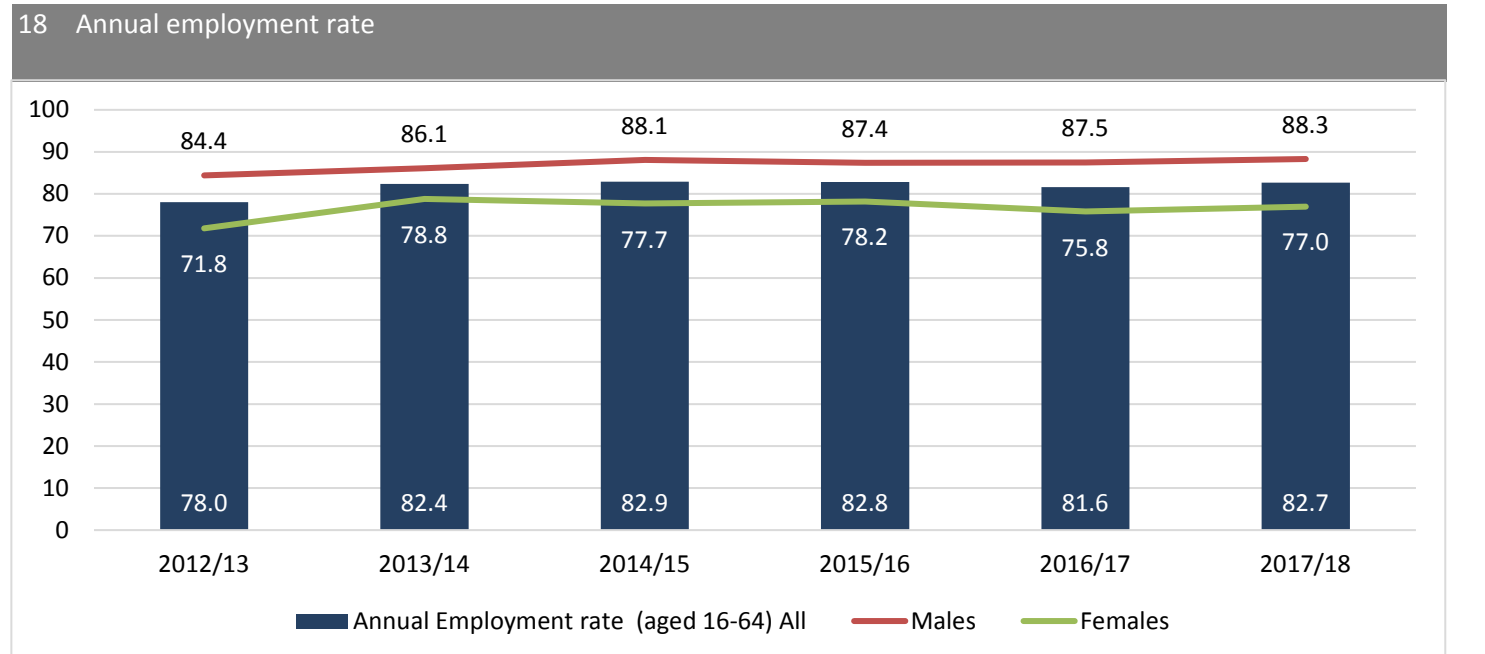


Service Comment: Reported for last month of the quarter
Q4 2017/18 updated

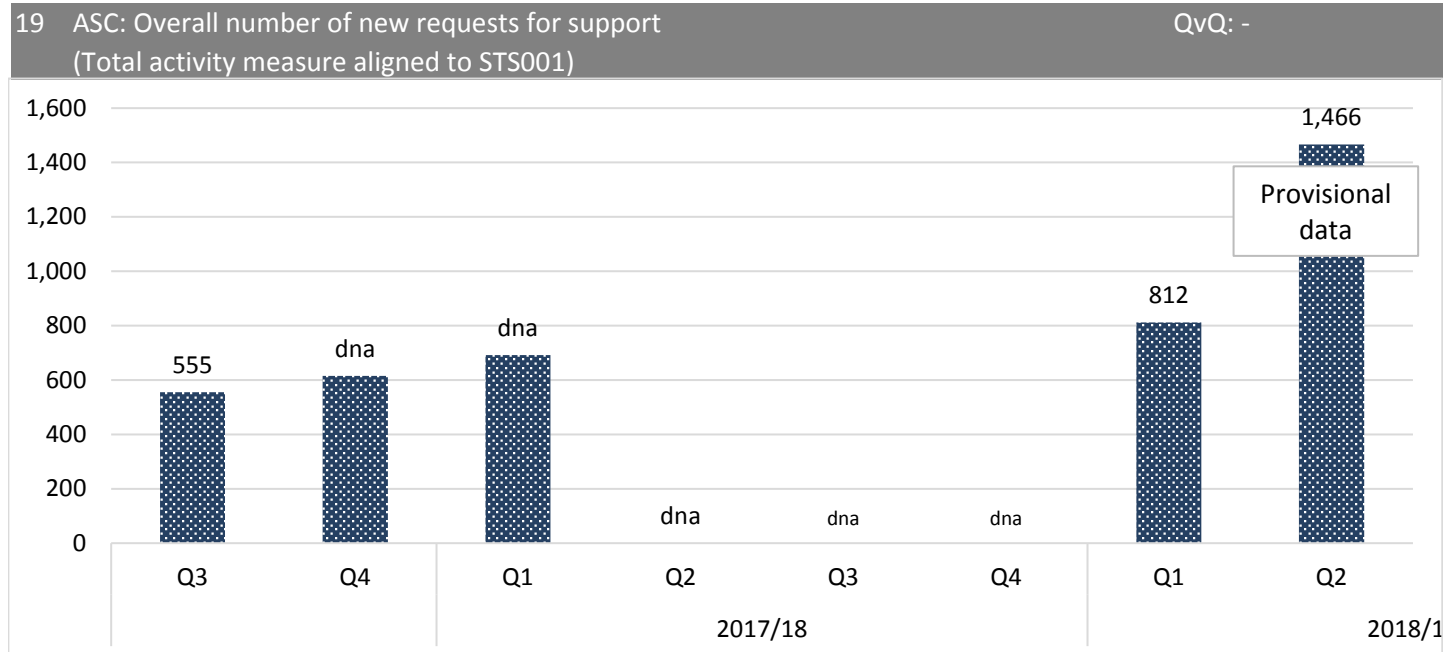
Reported for last month in the quarter. Under Universal Credit a broader span of claimants are required to look for work than under Jobseeker's Allowance. Universal Credit Full Service has been rolled out in West Berkshire and therefore the number will increase as existing claimants are moved across. As all benefits will be subsumed by UC, this measure can't be used to monitor unemployment, but could possibly give an indication of low income.



Service Comment: Usually reported for the last month in the quarter. Q2 as at August 2018
Historic data updated by the land registry
(Source: Land Registry) Average price (All property types)



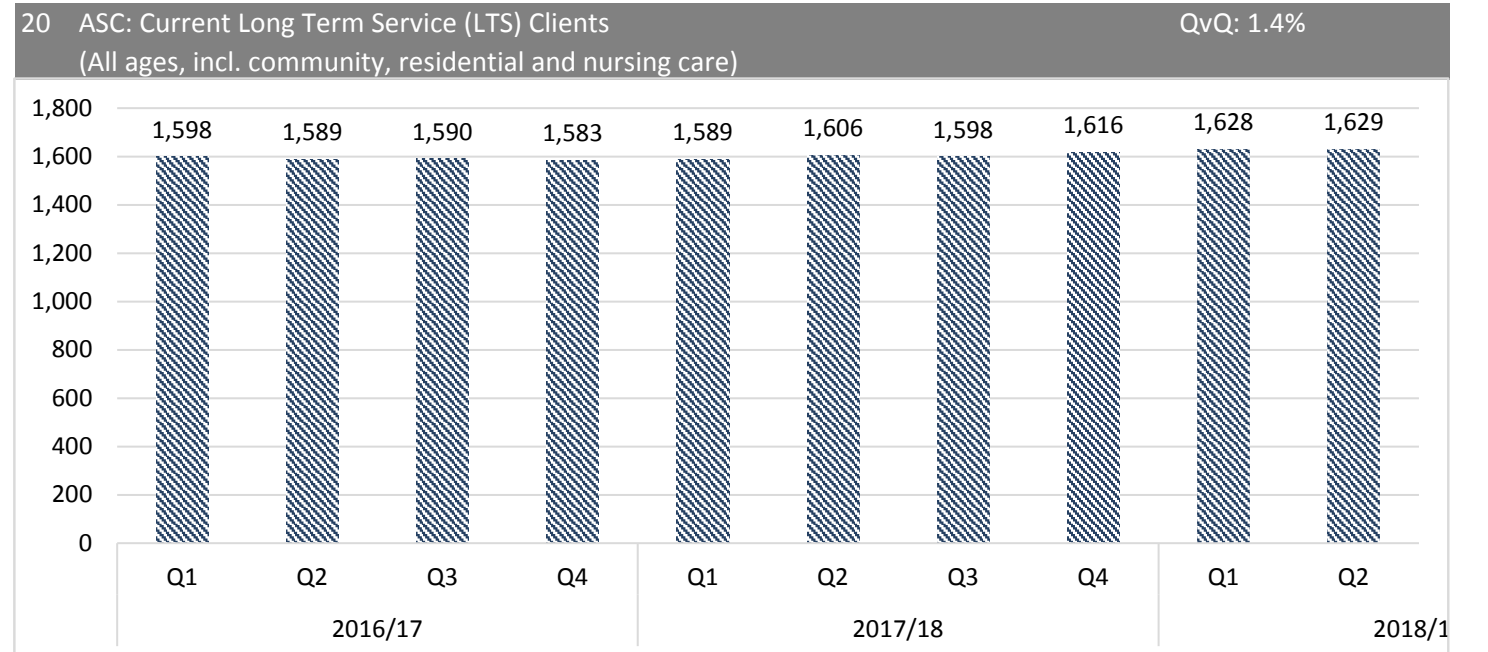
Service Comment: Defined as the number of people in employment expressed as a percentage of all people aged 16-64
(Source: Nomis - Annual Population Survey reporting Apr-Mar)



Service Comment: Q2 data is provisional. The increase may be due to more accurate reporting of IAS.

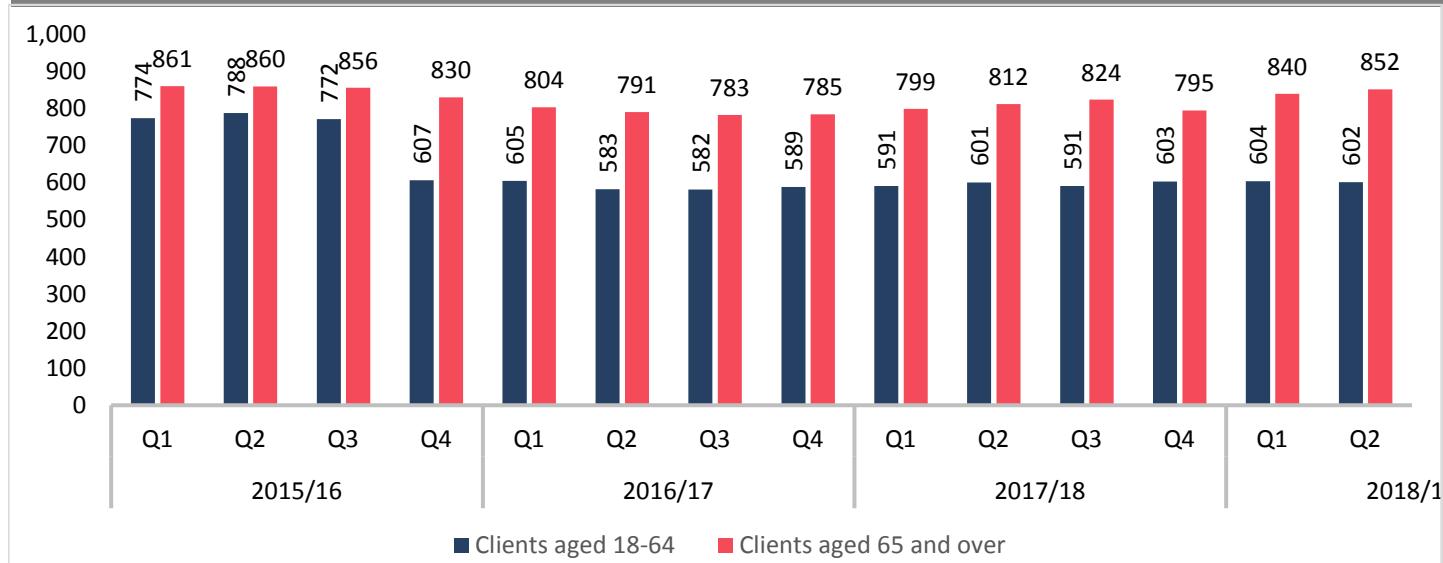
In 2017/18, the recording of Information/Advice/Signposting (IAS) was identified as an area of improvement due to transition to Care Director. Work was conducted in the latter part of 2017/18 to ensure recording practices were robust across locality teams.

(Unable to provide data due to transition to CareDirector. No comparison can be made with data prior to Q3 2016/17 due to changes in working practices).



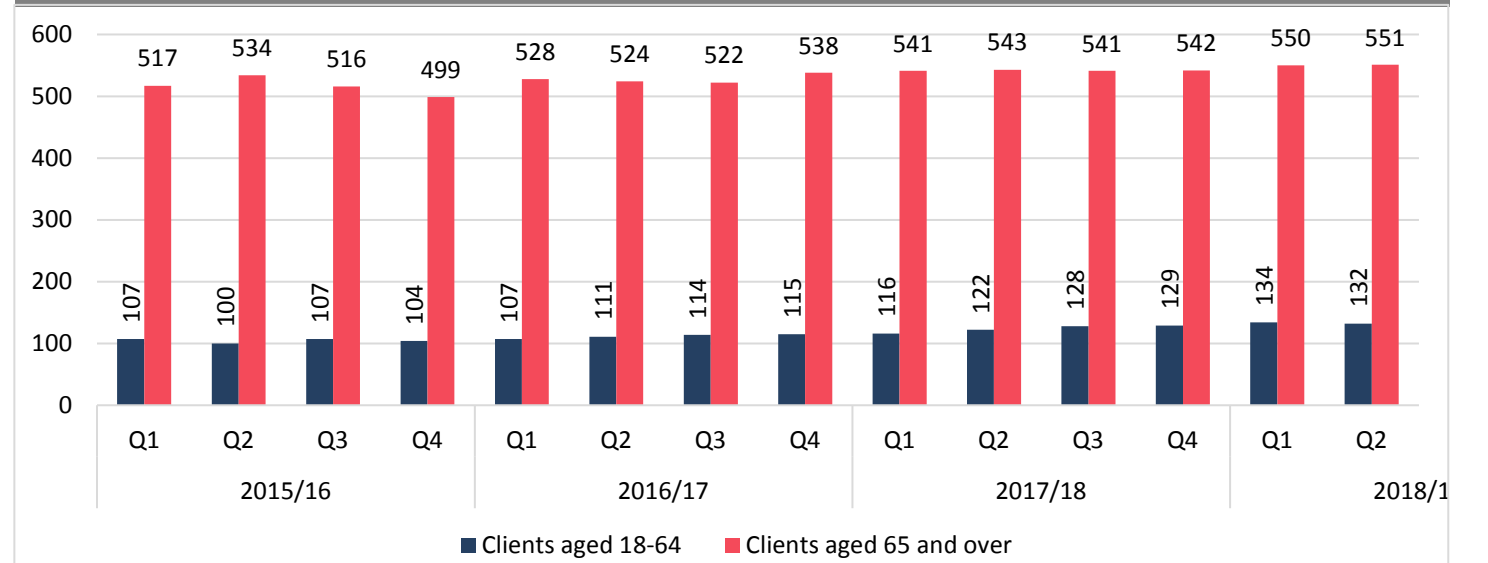
Service Comment: Reported as snapshot, not year to date.

21 ASC: Long Term Community Services - number of clients in the last 12 months (18-64) QvQ: 0.2%
in receipt of a service (Homecare/Day care/PB cash payment/Community support/ECH) (65+) QvQ: 4.9%



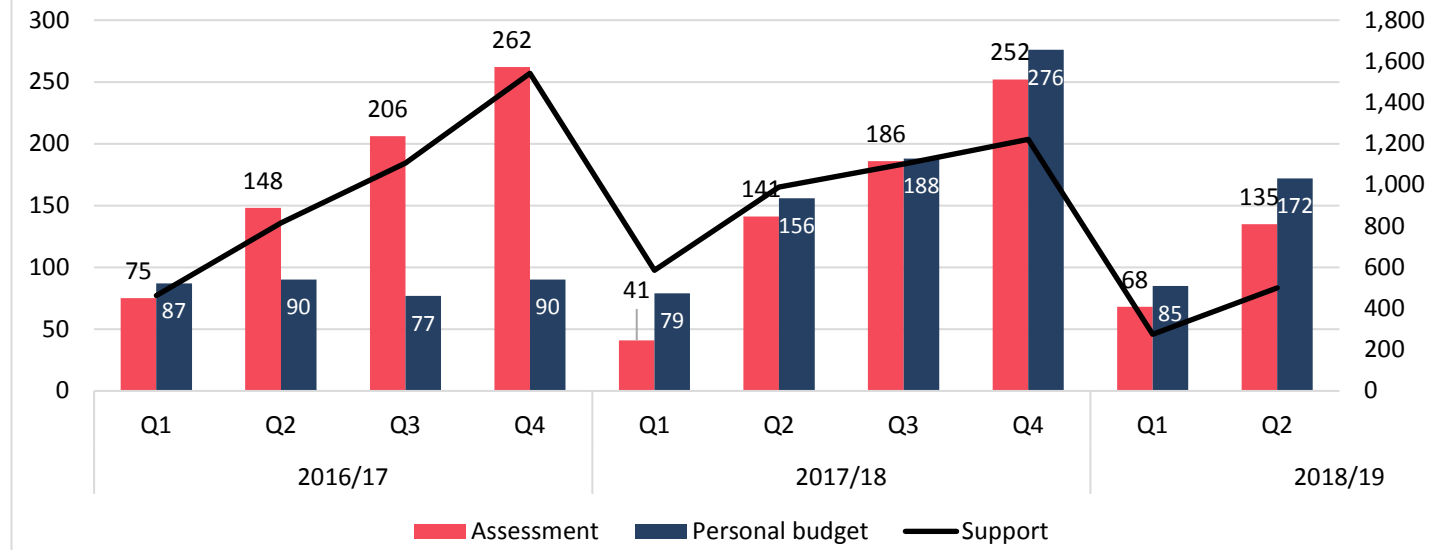
Service comment: Rolling 12 months
Rolling 12 months

22 ASC: Long Term Residential / Nursing Services - number of clients in the last 12 months (18-64) QvQ: 8.2%
in receipt of a service (65+) QvQ: 1.5%



Service comment: Rolling 12 months

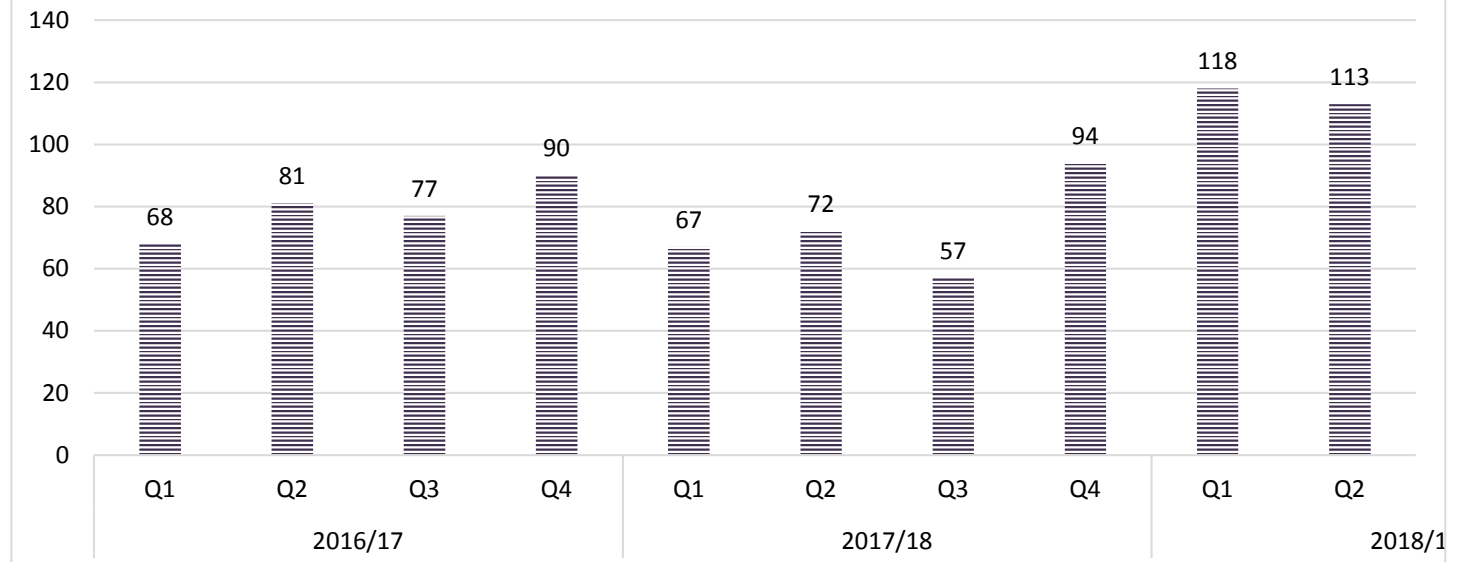
23 ASC: Support for Carers - receiving support, an assessment and/or a personal budget



Service comment: YTD figures

24 ASC: Number of adult safeguarding enquiries opened

QvQ: 56.9%



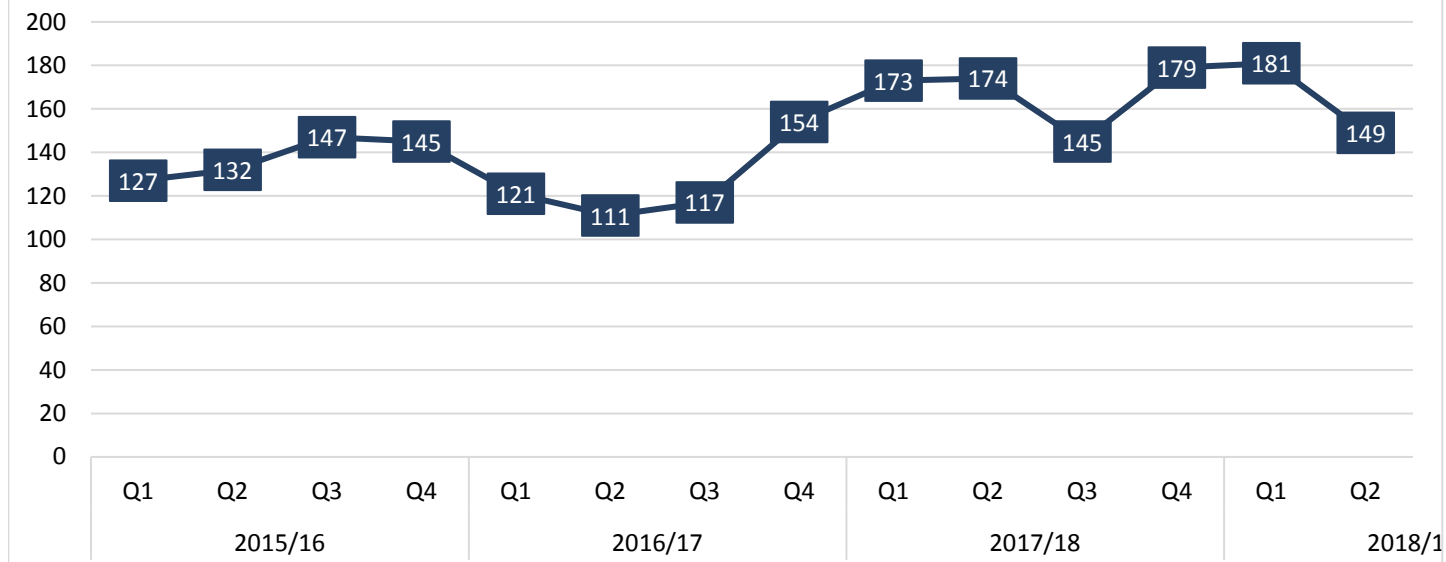
Service comment: 2018/19 has seen an increase in number of opened enquiries; volume continues to increase in line with the increased volume of concerns that are being recorded, this identifies increased demand and pressure on both Safeguarding and the operational teams

We have had significant concerns with our Extra Care Housing schemes which has contributed towards inflating this number. We are actively reviewing the care provided within this schemes in conjunction with the Care Quality and Commissioning teams to address these concerns. We will continue to monitor the number of enquiries opened during the year to understand any themes.

Q1 figure has been updated.

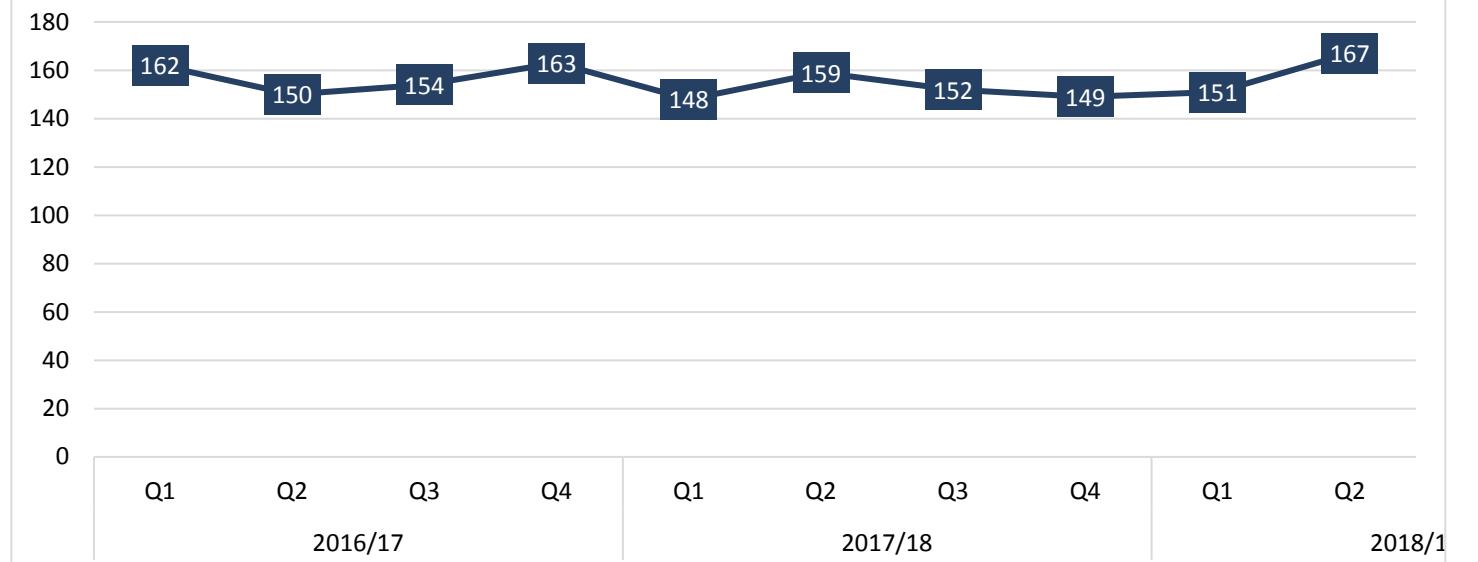
25 CFS: Number of children subject to Child Protection (CP) Plans

QvQ: -14.4%

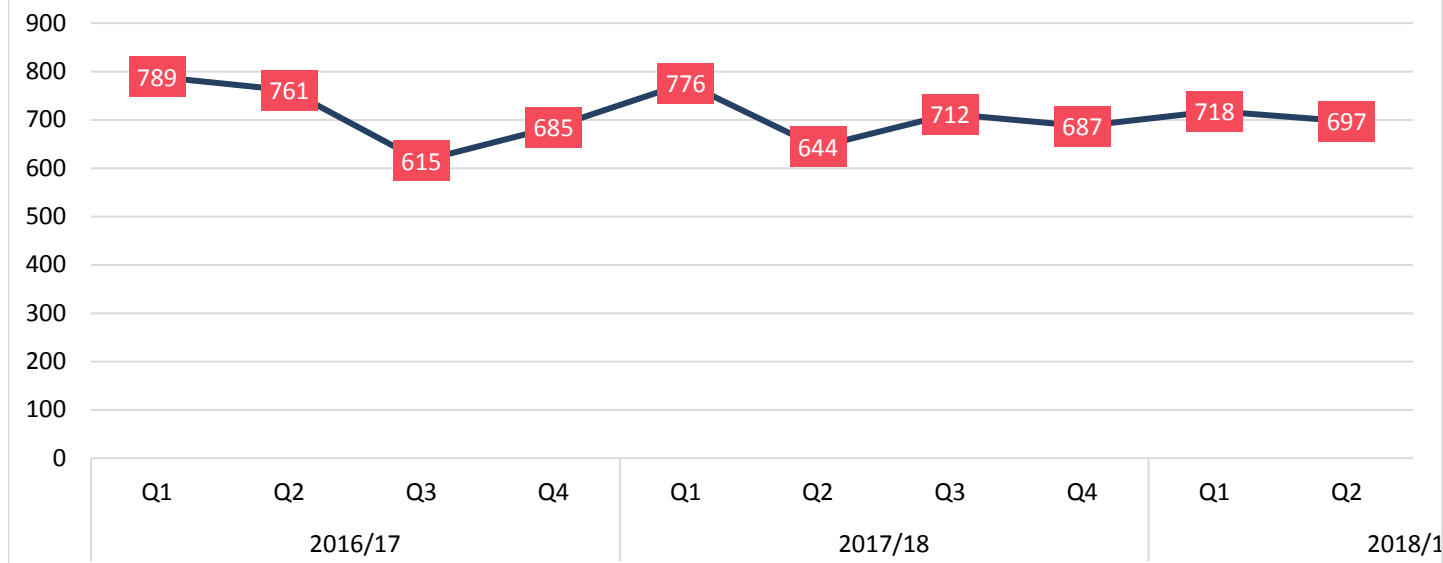


26 CFS: Number of Looked After Children (LAC) cases

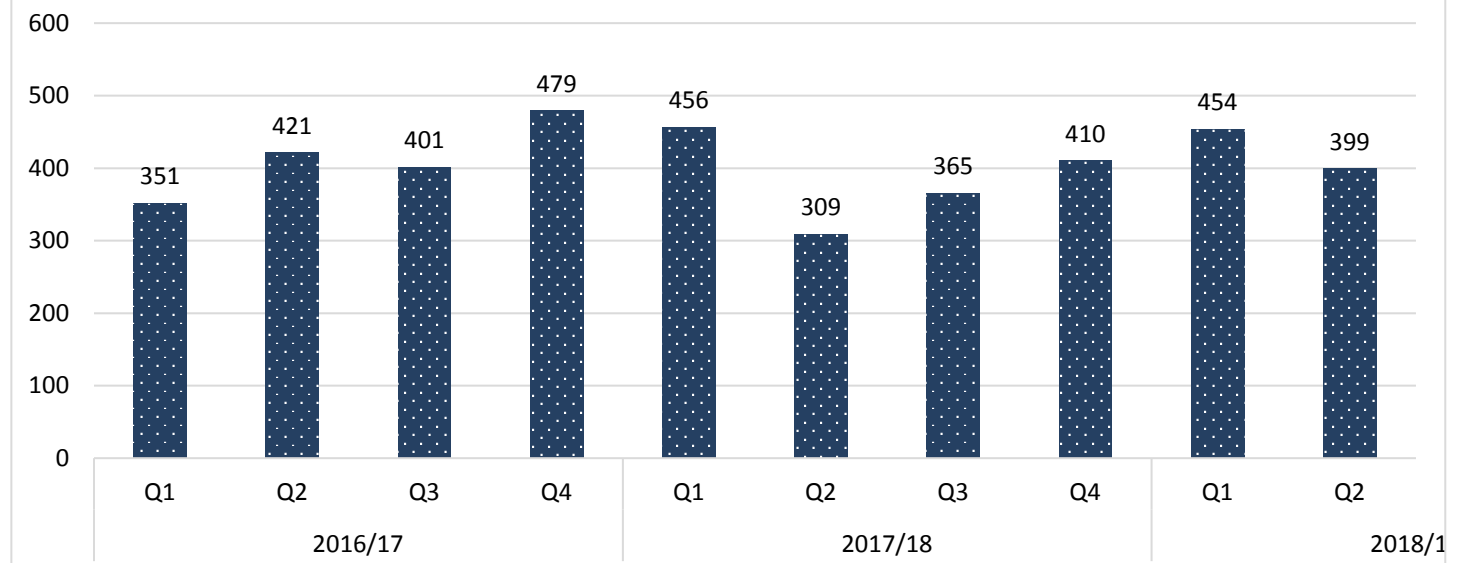
QvQ: 5.0%



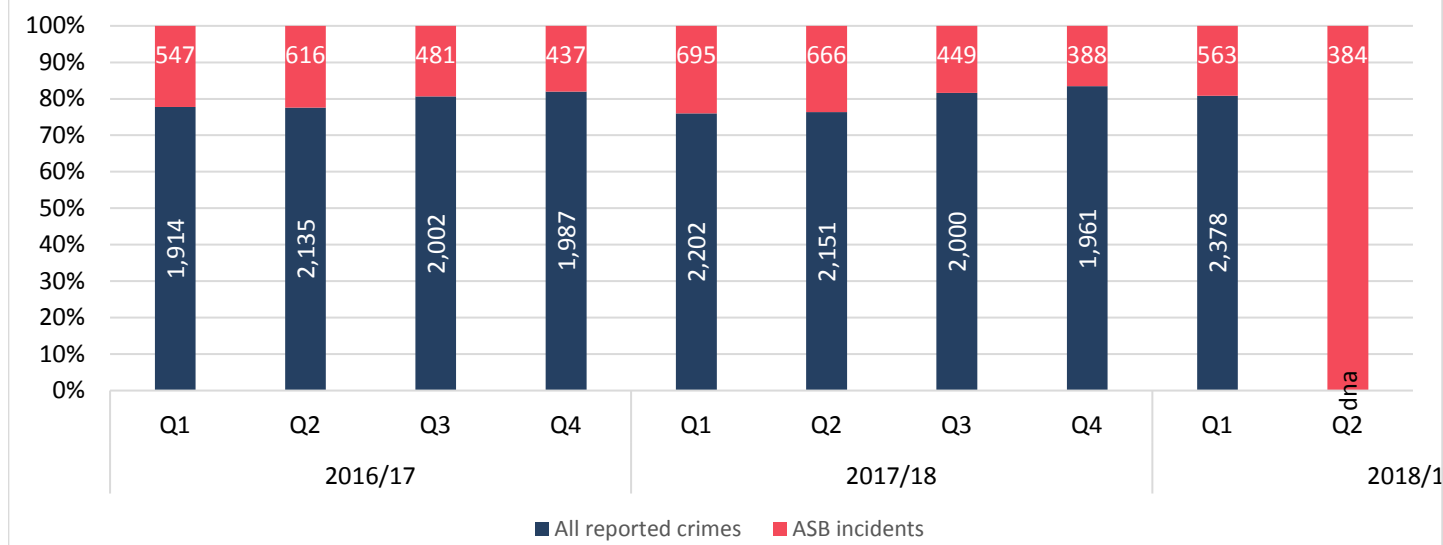
27 CFS: Number of Children in Need (CIN) (excluding LAC and CP) QvQ: 8.2%



28 CFS: Number of referrals received (all) (Children and Family Services) QvQ: 29.1%

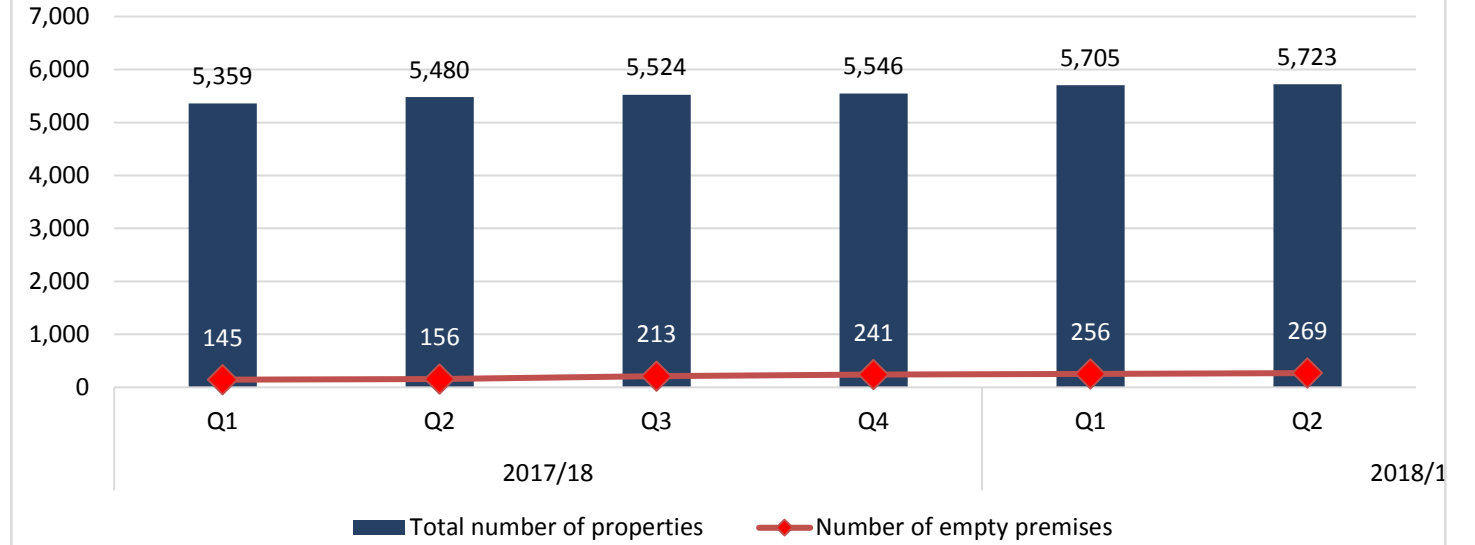


29 BCT: Number of all crimes reported to Thames Valley Police (TVP) QvQ: -
Number of anti-social behaviour (ASB) incidents reported to TVP QvQ: -42.3%



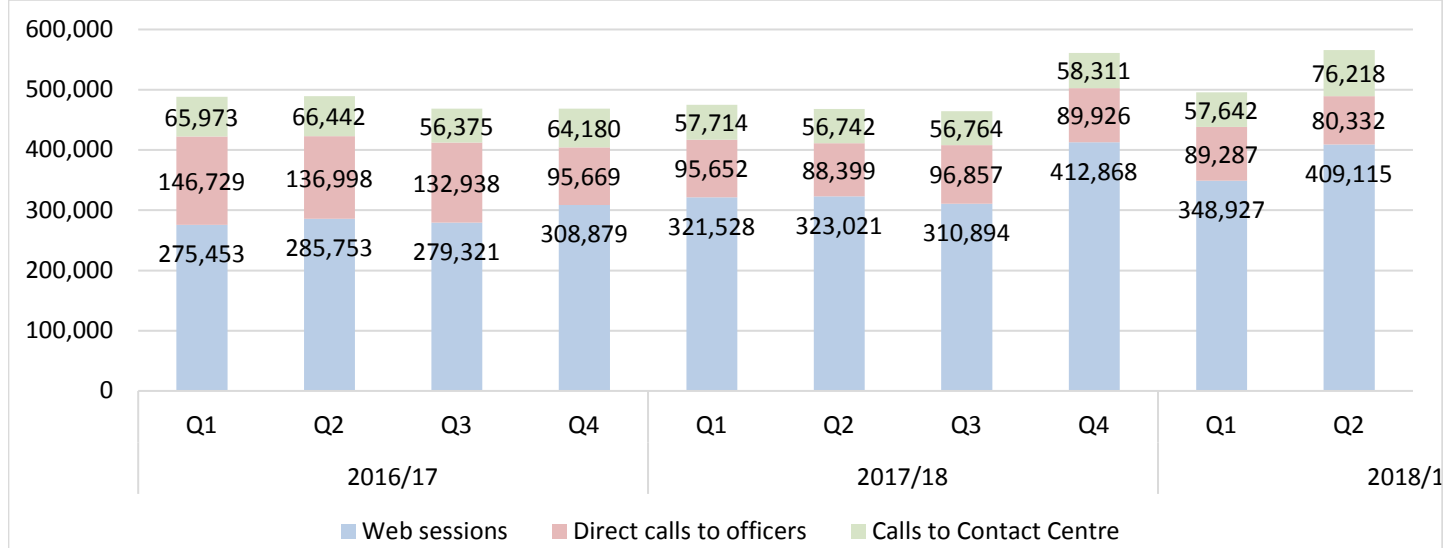
Service comment:

30 F&P: Number of properties which are subject to Business Rates and of those, which are empty. QvQ: 4.4%
QvQ: 72.4%



Service comment: Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs

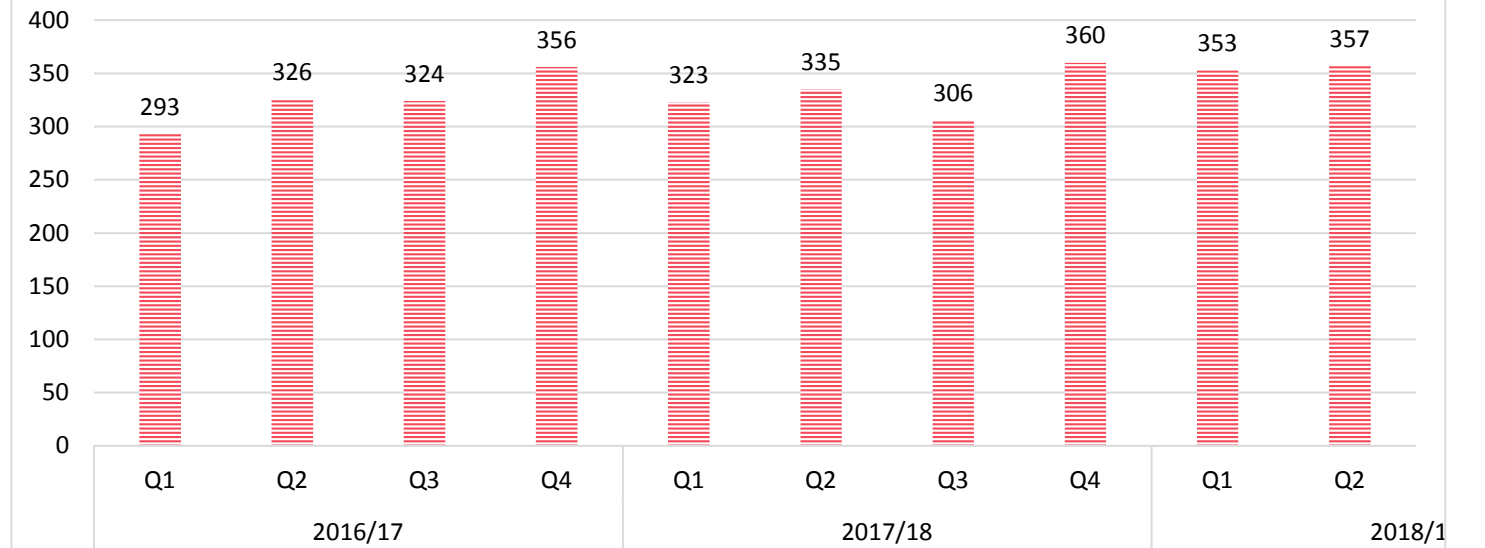
31 SS: Number of individual website sessions, direct phone calls to officers and calls to the Contact Centre



Service comment: From Q2 2017/18 individual sessions on Planning's Public Access site will be included.

32 SS: Number of Freedom of Information requests received

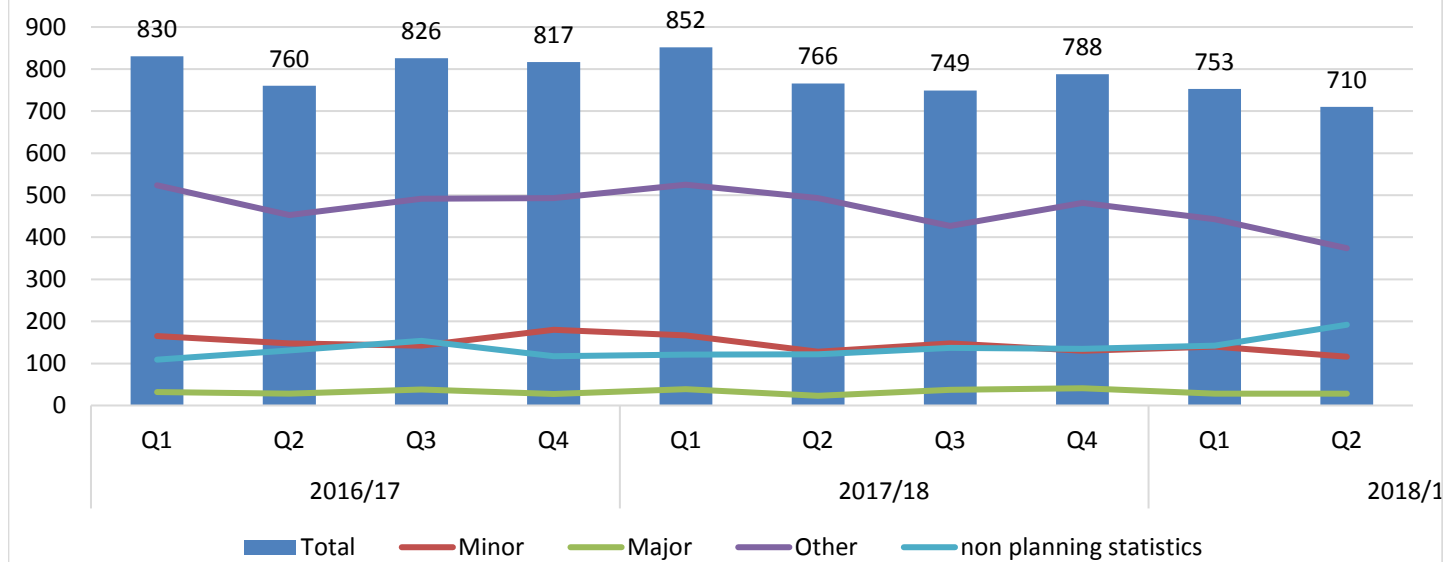
QvQ: 6.6%



Service comment:

33 D&P: Number of planning applications received

QvQ: -7.3%

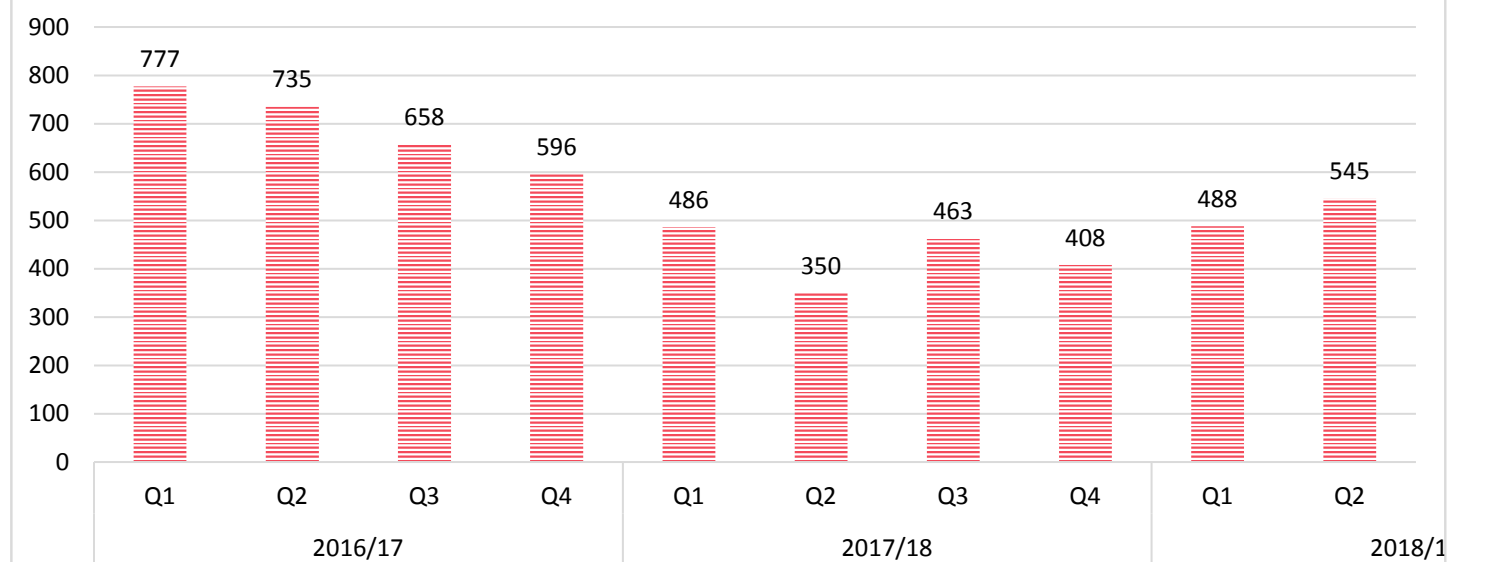


Service comment: Past data (2015/16 to 2017/18) has been updated as it was found that the reported data included a small error in the application types counted and did not include applications held pending registrations. Both these issues have now been resolved.

Q1 2018/19 data has been confirmed and Q2 2018/19 data is an estimate and will be updated at Q3.

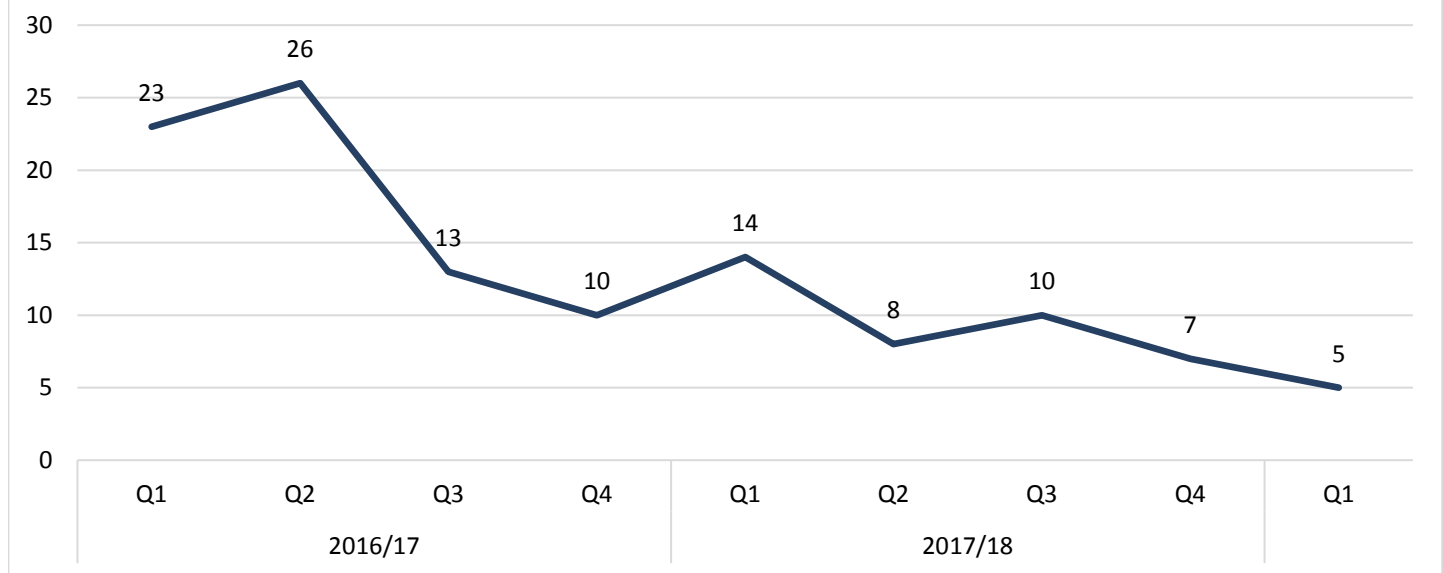
34 D&P: Number of qualifying live households on the Common Housing Register

QvQ: 55.7%



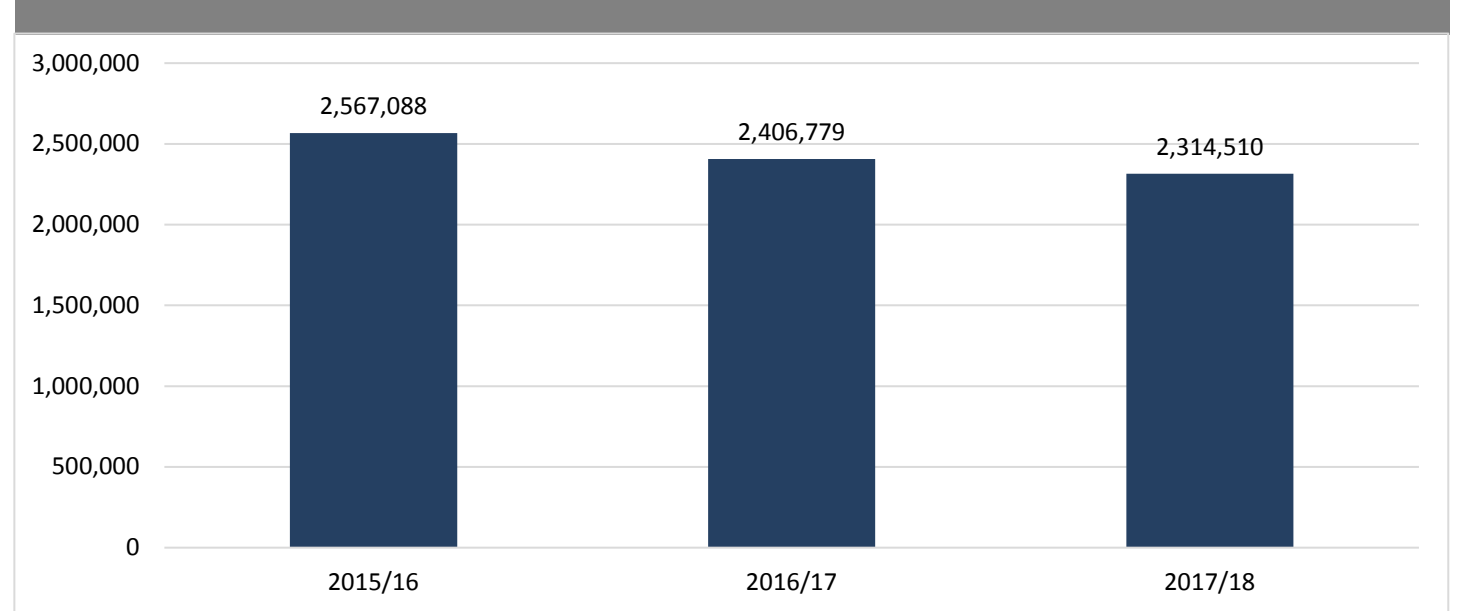
Service comment: Additional resource in the team has enabled better throughput of applications

35 T&C: Number of people killed or seriously injured on roads in West Berkshire (incl Highway Agency roads) QvQ in arrears: -23.1%



Service comment: Reported quarterly in arrears

36 T&C: Number of bus passenger journeys commencing in West Berkshire YEvYE: -3.8%



Service comment: