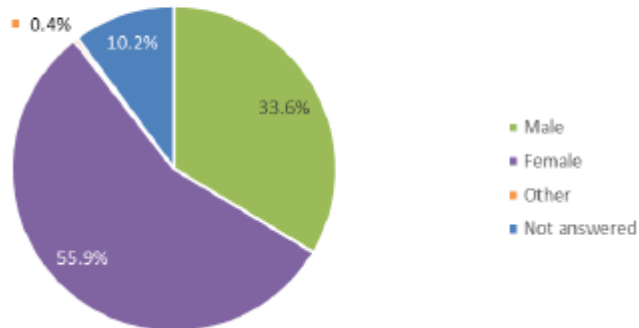


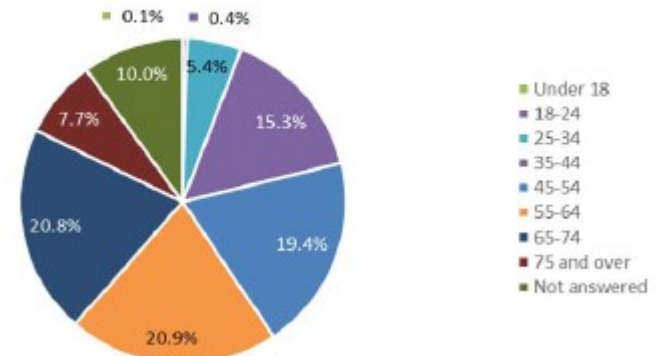
Covid-19 Residents' Survey Results

About the respondents

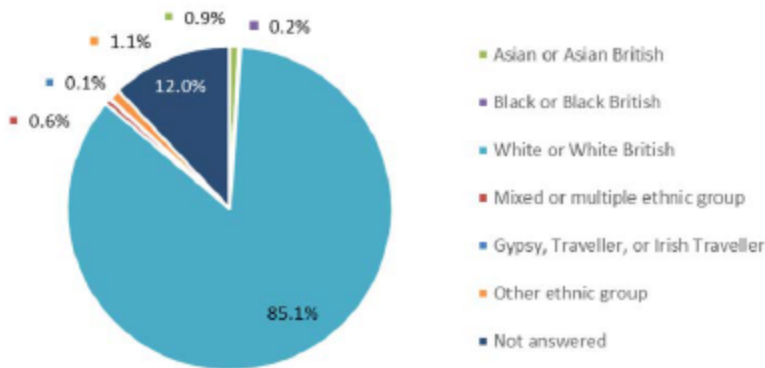
What is your gender?
All cases



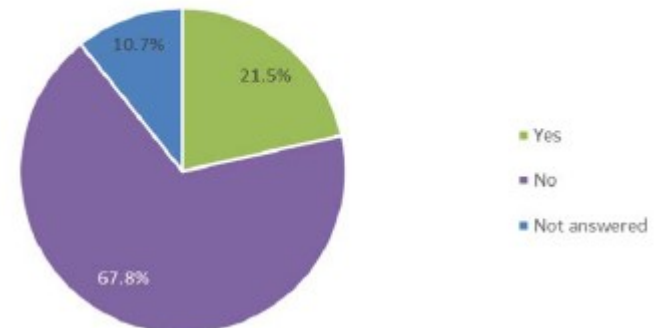
How old are you?
All cases



What is your ethnic group?
All cases



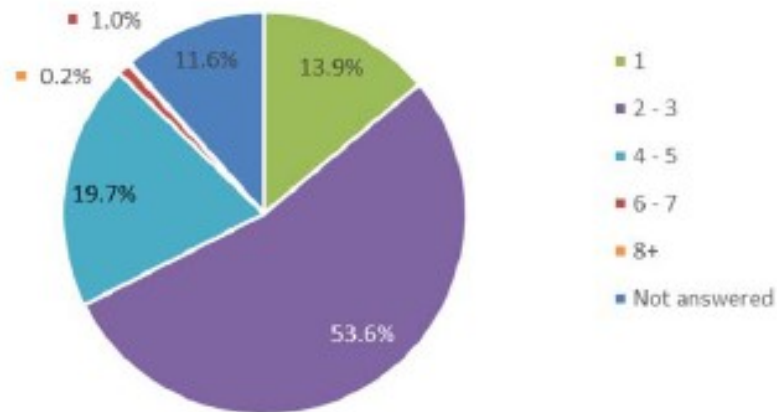
Do you have a disability, long-term illness, or health condition?
All cases



About the respondents

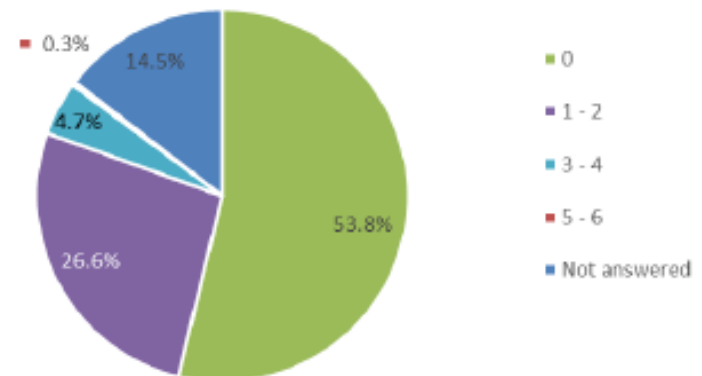
How many people, including yourself, live in your household?

All cases



How many dependants live in your household?

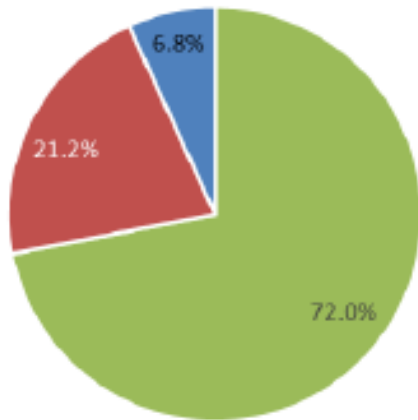
All cases



Covid-19: Infections & Support

Are you aware of the Community Support Hub?

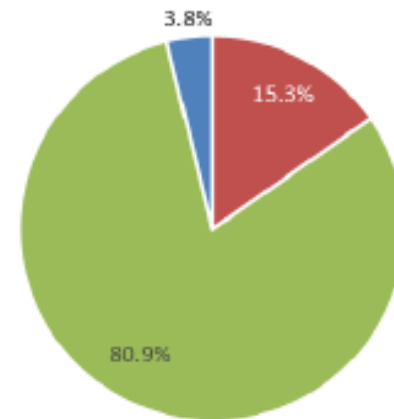
All cases



- Yes
- No
- Not answered

Do you believe that you, or someone in your household, has been

infected with Covid-19? All cases

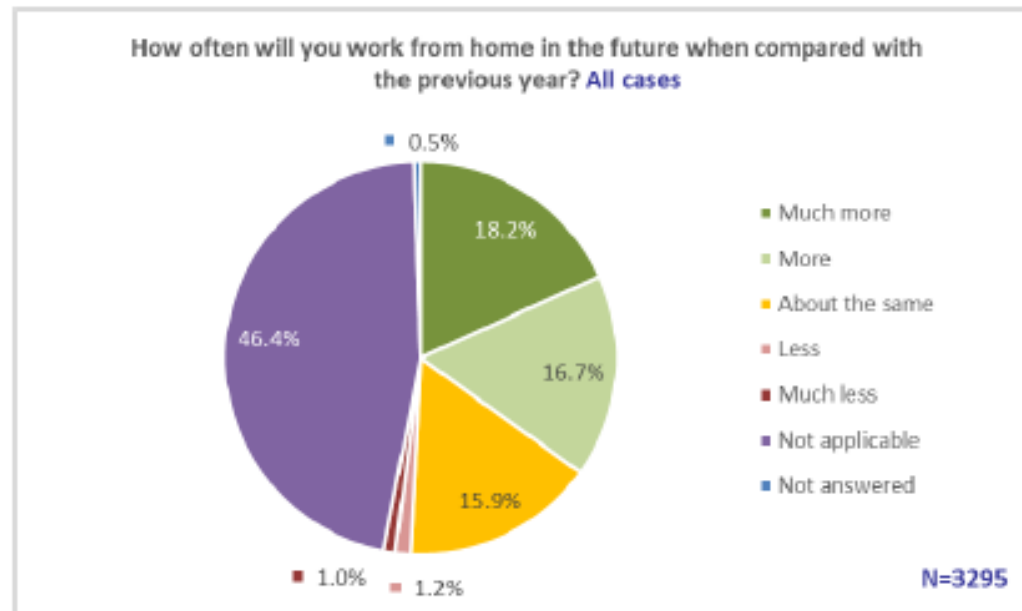


- Yes
- No
- Not answered



Travel

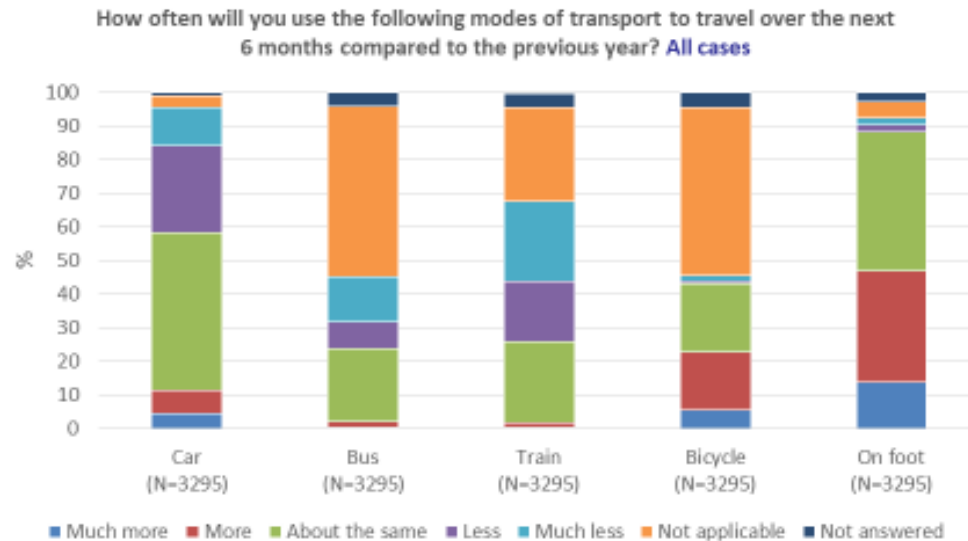
1150 out of 3295 respondents (34.9%) said they would work from home more (16.7%) or much more (18.2%) in the future when compared with the previous year. 15.9% said about the same and for 46.4% it would appear it wasn't an option as they answered not applicable.



Travel

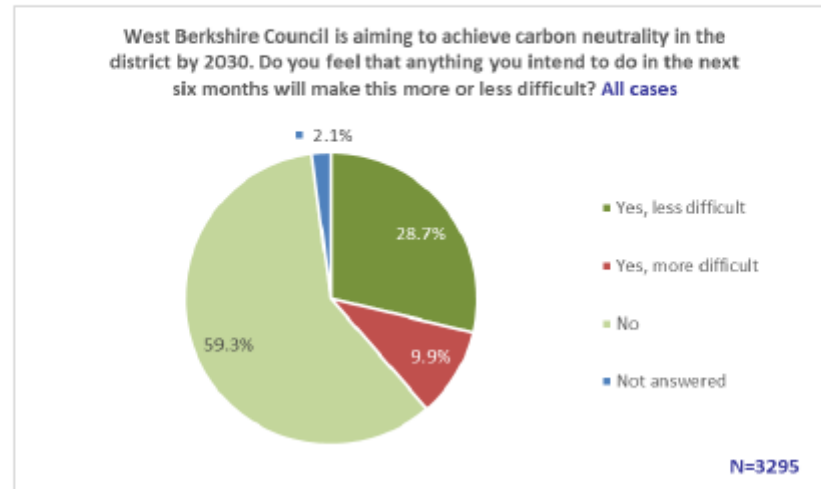
Q2: How often will you use the following modes of transport to travel over the next 6 months compared to the previous year?

11. 37.2% of respondents said they would travel by car either less or much less over the next 6 months when compared to the previous year. 47% said about the same.
12. 41.5% of respondents said they would travel by train either less or much less.
13. 46.9% of respondents said they would travel on foot more or much more. 41.3% said about the same.



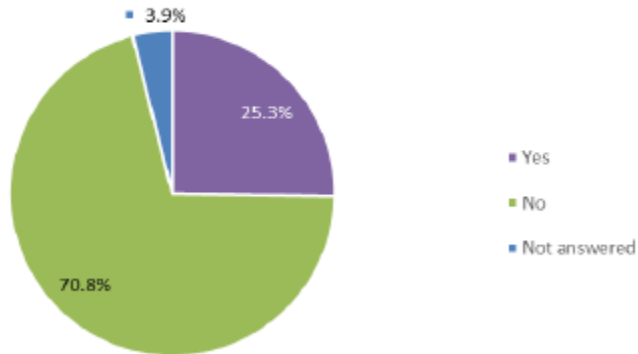
A carbon-neutral district

28.7% of respondents said that what they intended to do over the next six months would make WBC's aim to achieve carbon neutrality in the district less difficult, compared to 9.9% who said more difficult. More than half (59.36%) of the respondents answered no.

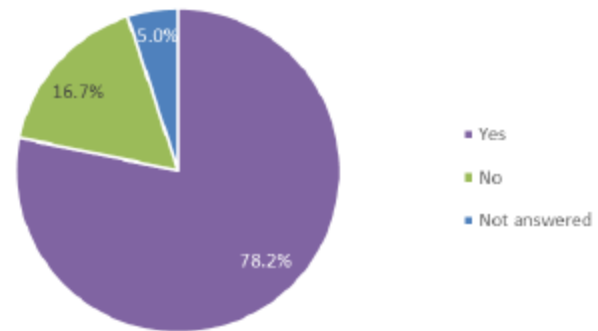


Volunteering

Have you volunteered to help in your local community during Covid-19?
All cases

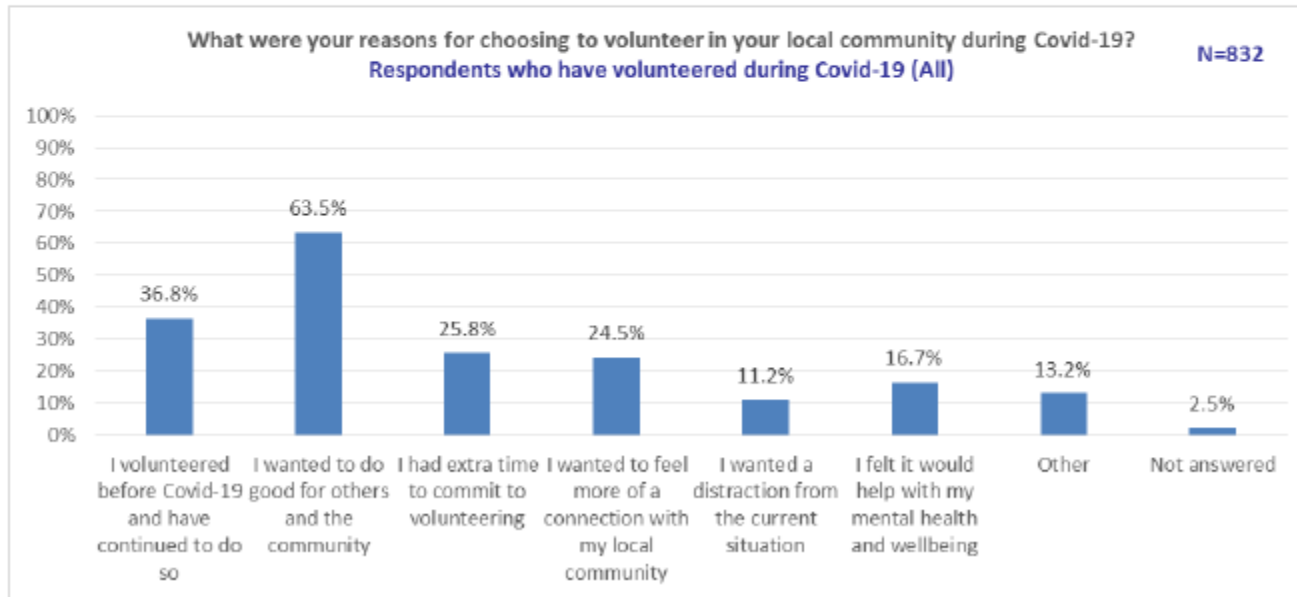


Do you intend to keep volunteering in your local community after Covid-19? Respondents who have volunteered during Covid-19 (All)



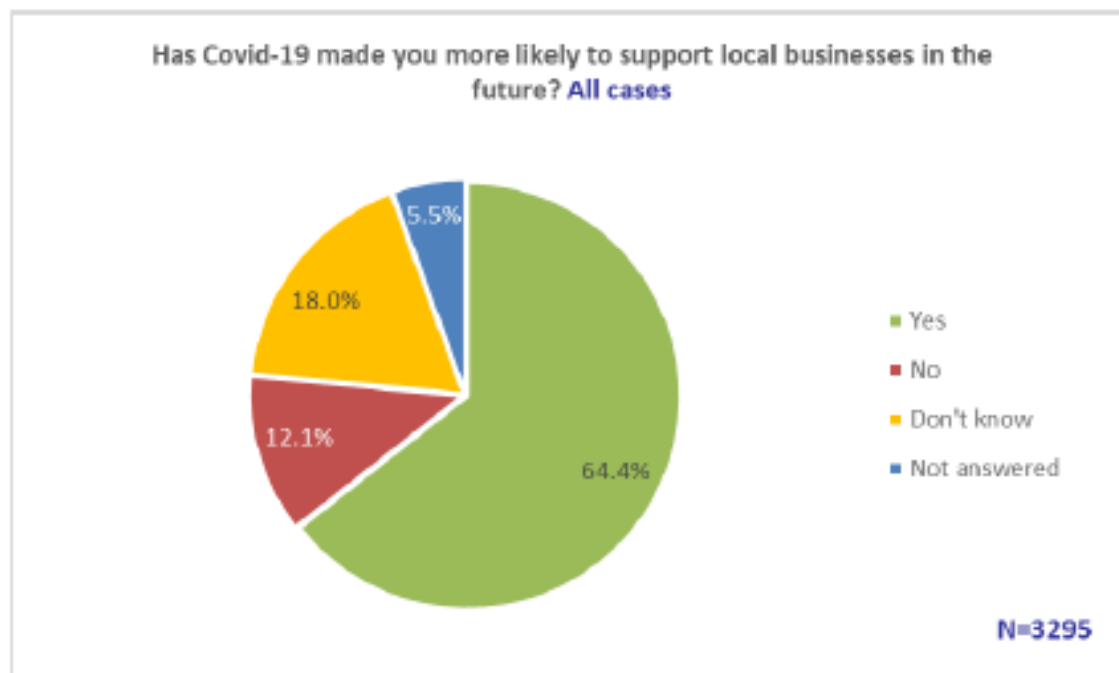
Volunteering

26. Of the 832 respondents who have volunteered in the local community during Covid-19, 63.5% did so as they wanted to do good for others and their community. 36.8% volunteered before Covid-19 and have continued to do so, and 25.8% said they had extra time to commit to volunteering.
27. 24.5% also said they wanted to feel more of a connection with their local community, and 16.7% said they felt it would help with their mental health and wellbeing.



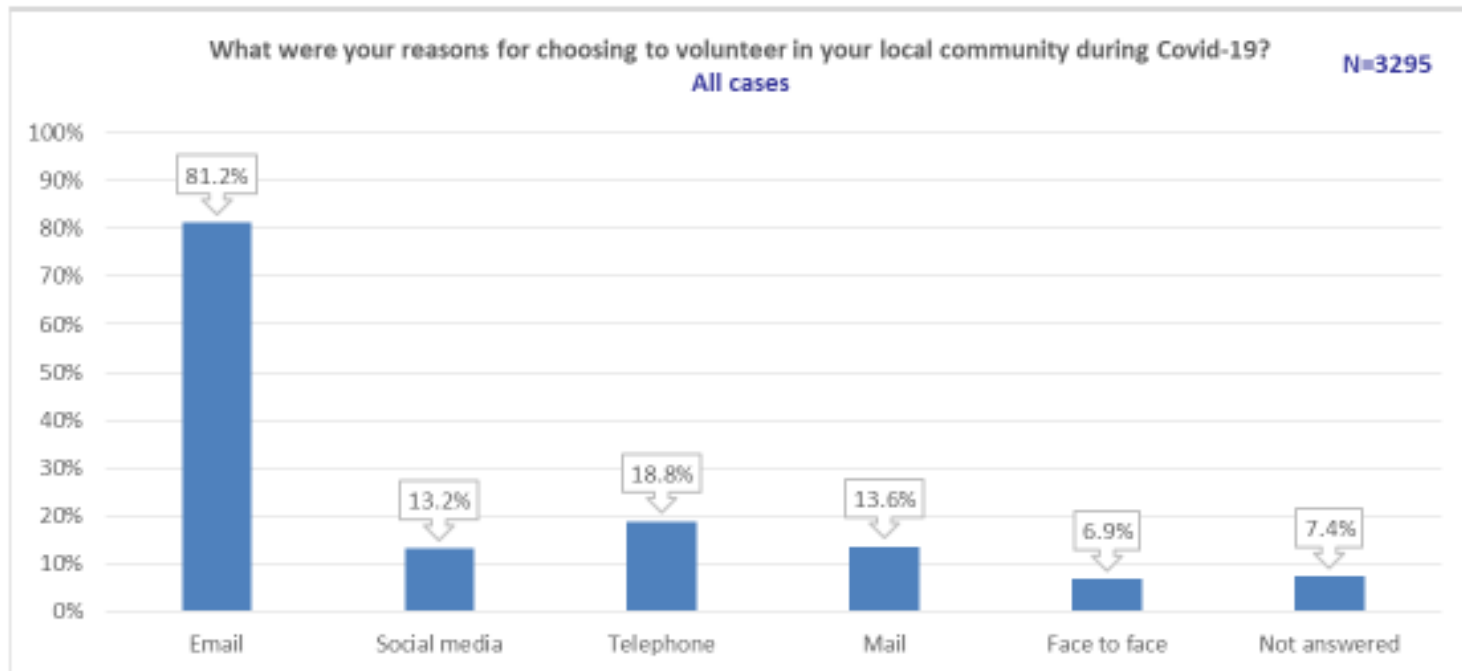
Supporting local business

33. 64.4% of respondents said that Covid-19 has made them more likely to support local businesses in the future.



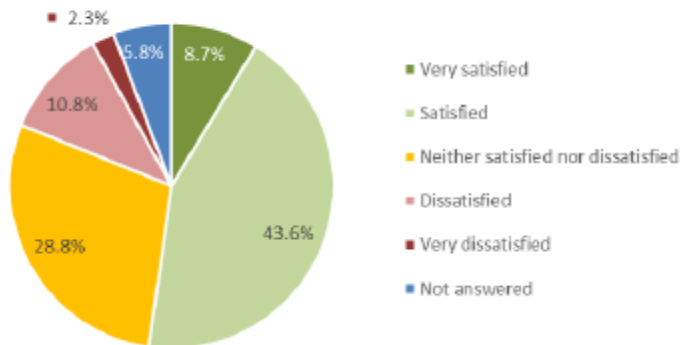
Communicating with the Council

81.2% of respondents' preferred method of communication with the council is email. Approximately 1 in 5 (18.8%) preferred method is telephone. Only 6.9% prefer face to face.

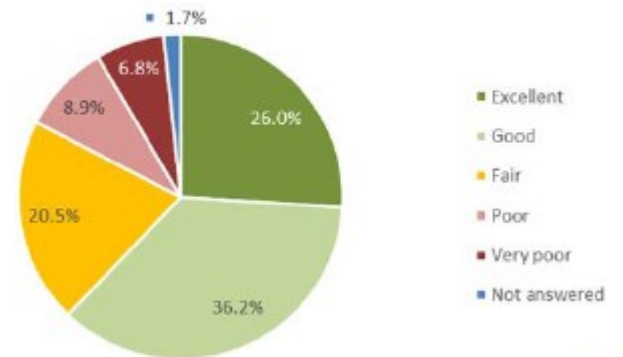


Customer satisfaction

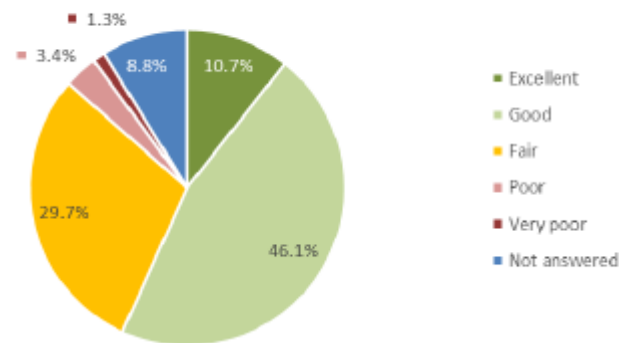
Overall, how satisfied are you with how West Berkshire Council runs its services? **All cases**



How would you rate your contact with the council? **All respondents who contacted the council**



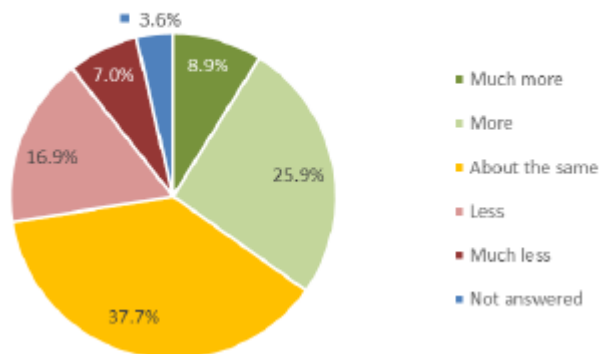
Overall, how would you rate the council's performance in relation to managing the local response to Covid-19? **All cases**



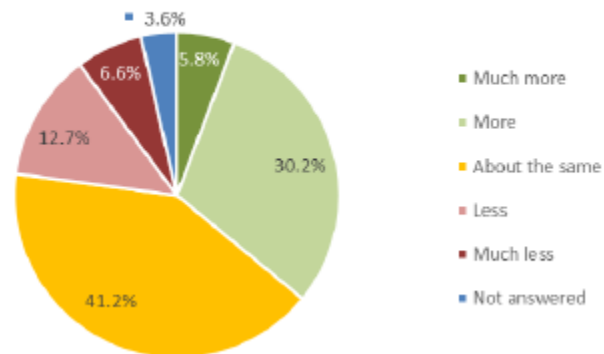
Mental Health & Exercising

How often are you exercising now compared to before Covid-19?

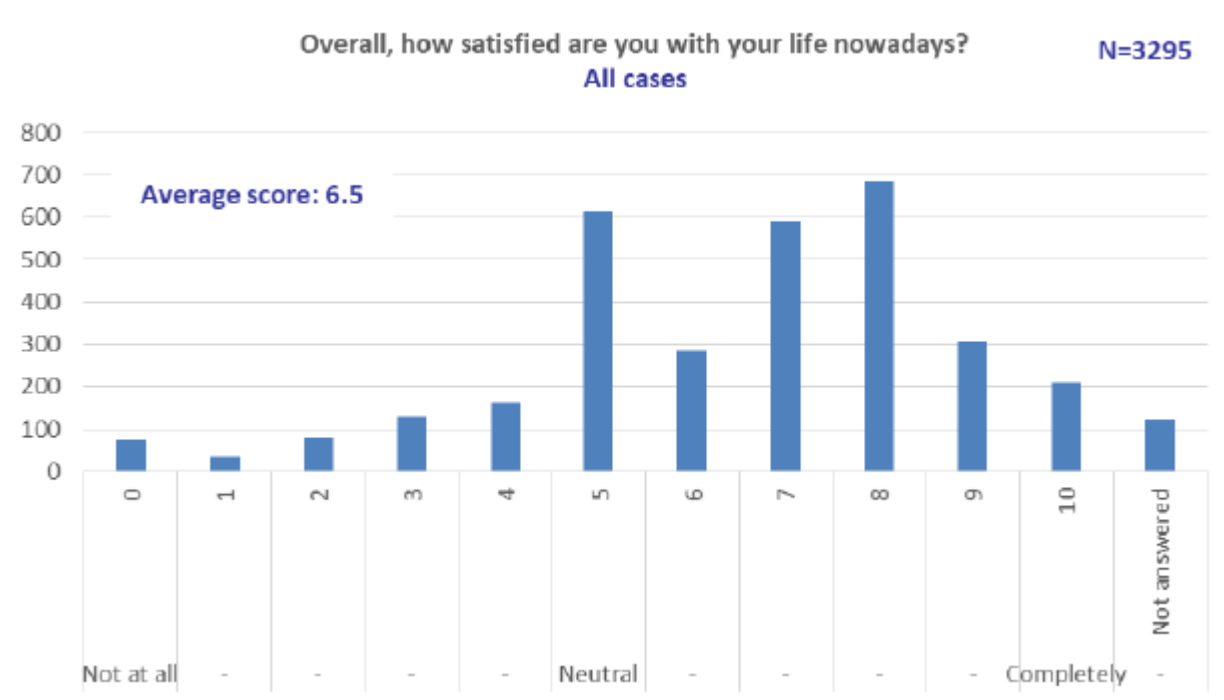
All cases



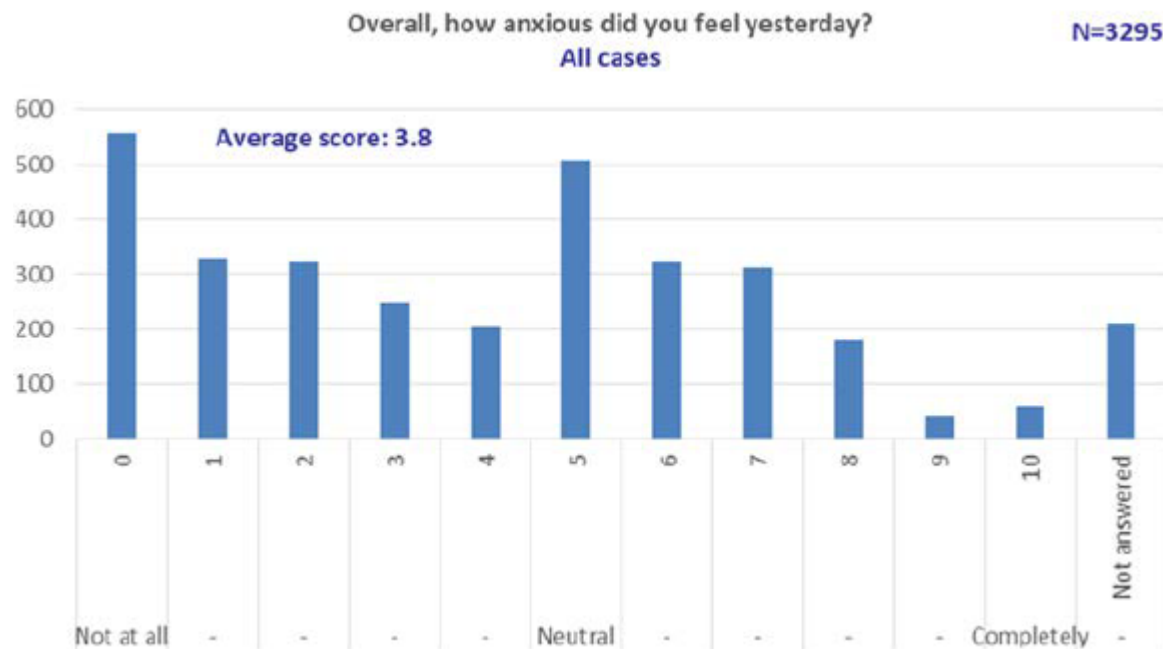
How connected do you feel to your local community now compared to before Covid-19? All cases



Exercising & Mental Health



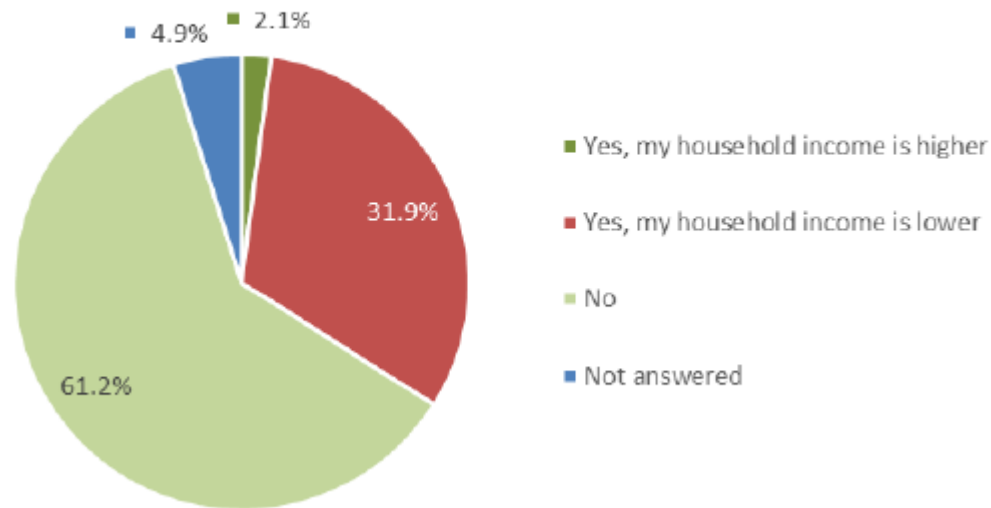
Exercising and Mental Health



Other effects of Covid-19

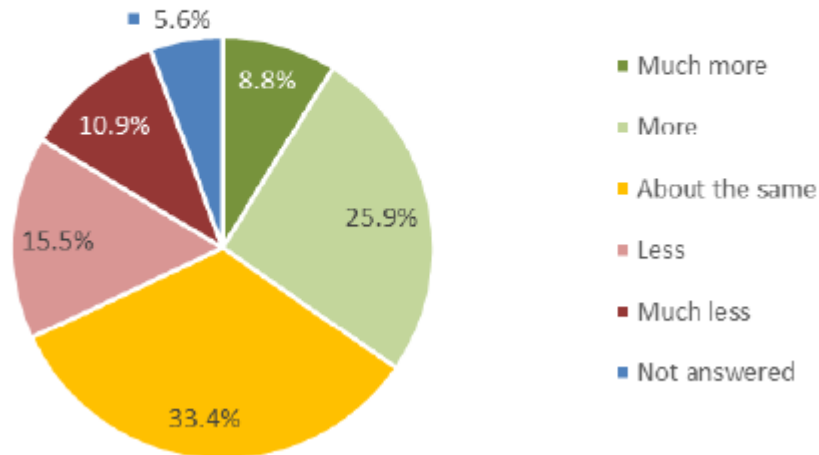
Has your household income been affected as a result of Covid-19?

All cases



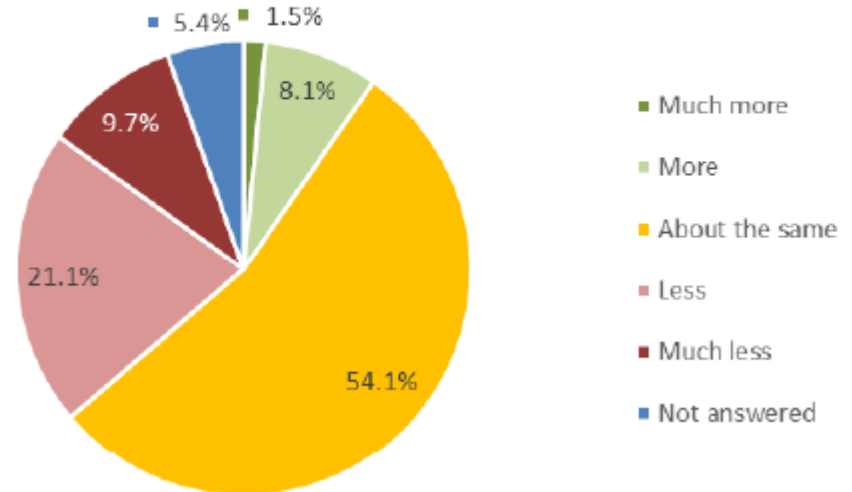
Other effects of Covid-19

How often have you used local (within West Berkshire) businesses, either by visiting them or by using online local delivery, during Covid-19 compared to before? **All cases**



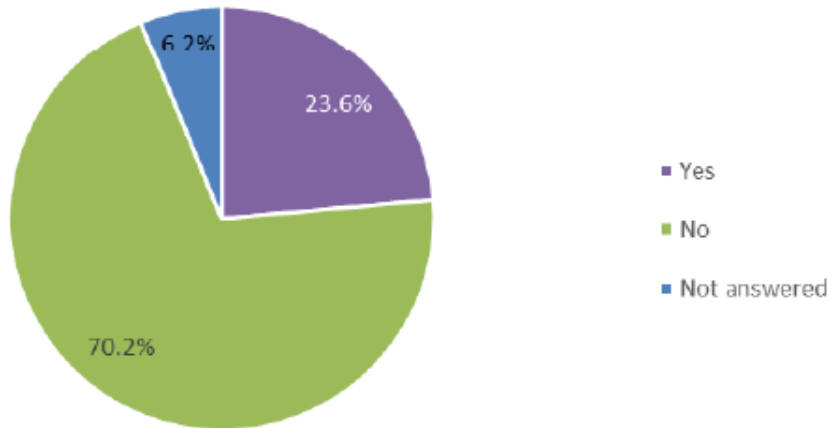
Other effects of Covid-19

When able, how often do you think you'll visit your local town's high street compared to before Covid-19? **All cases**

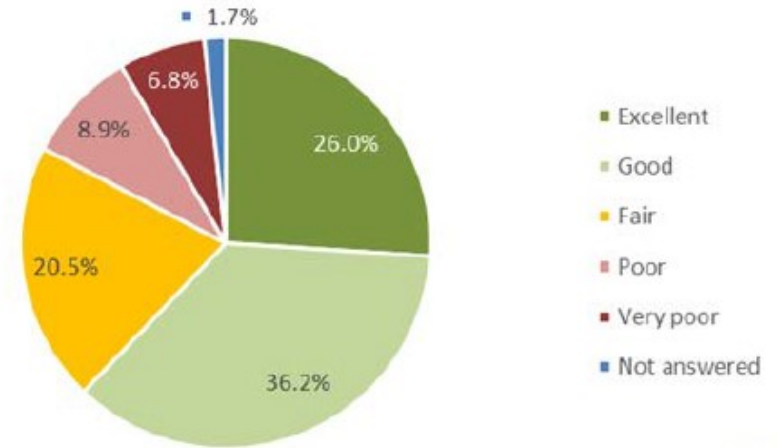


Contacting the Council

Have you had any need to contact the council between March and June this year? **All cases**



How would you rate your contact with the council? **All respondents who contacted the council**



Contacting the Council

