


Service Requests Data

Table 1: Environmental Health and Licensing for PPP

| Public Protection Partnership Bracknell Forest West Berkshire | 2023/24 | | | 2022/23 | 2021/22 | Comments |
|---|------------|----------------|-------------|-------------|-------------|---|
| | Bracknell | West Berkshire | PPP | PPP | PPP | |
| | Q1 | Q1 | Q1 | Q1 | Q1 * | |
| Envirocrime | 252 | - | 252 | 73 | 89 | 247 related to Abandoned Vehicles. New system records multiple SR's where multiple complainants exist. |
| Flytipping | 19 | - | 19 | 13 | 33 | |
| Food Hygiene Related | 58 | 73 | 131 | 131 | 193 | |
| Health and Safety (including accidents reported) | 12 | 14 | 26 | 40 | 51 | |
| Housing | 98 | 55 | 153 | 124 | 117 | |
| Licensing | 38 | 53 | 91 | 157 | 206 | |
| Other (e.g. other nuisances, cont. Land, private water supplies, burials, enclosed smoking) | 15 | 30 | 45 | 77 | - | |
| Planning | 36 | 76 | 112 | 120 | 187 | |
| Ukraine Accommodation Check | 0 | 1 | 1 | 259 | N/a | |
| Anti-Social Behaviour | 73 | 159 | 232 | 204 | 144 | |
| Dog Warden (stray dog collection only) | 1 | 7 | 8 | 27 | 90 | |
| Noise - Non-commercial | 60 | 139 | 199 | 179 | - | 2021/22 data is for commercial and non-commercial combined. It is likely that some of the increase in numbers relates to the new IT system which logs each complaint about a premises separately whereas previously this would be logged as a single complaint with multiple complainants |
| Noise - Commercial | 37 | 68 | 105 | 90 | - | |
| All Bonfire/Smoke | 22 | 27 | 49 | 45 | 142 | |
| Grand Total | 714 | 702 | 1416 | 1539 | 1882 | |

* The 2021/22 data includes figures for Wokingham too

Table 2: Trading Standards Service Requests (includes) commissioned services (Wokingham).

|  Bracknell Forest West Berkshire Wokingham | 2023/24 | | | | 2022/23 | 2021/22 | Comments |
|--|------------|----------------|------------|-------------|-------------|-------------|--|
| | Bracknell | West Berkshire | Wokingham | PPP | PPP | PPP | |
| | Q1 | Q1 | Q1 | Q1 | Q1 | Q1 | |
| Animal Health | 1 | 5 | 2 | 8 | 20 | 23 | |
| Door Step/Scam/No cold calling zones | 11 | 24 | 12 | 47 | 28 | 57 | |
| Food Standards | 9 | 11 | 3 | 23 | 25 | 29 | |
| Misleading Description | 10 | 7 | 1 | 18 | 2 | 7 | |
| Other (e.g. counterfeit goods, under age sales) | 7 | 26 | 6 | 39 | 15 | 29 | |
| Unsafe goods | 15 | 9 | 14 | 38 | 10 | 11 | |
| What are my rights? (Business) | 3 | 0 | 2 | 5 | 29 | 35 | |
| What are my rights? (Consumer) | 96 | 80 | 106 | 282 | 361 | 292 | |
| Trading Standards Notifications | 152 | 271 | 152 | 575 | 1037 | 1271 | |
| Weight Restrictions | 6 | 76 | 11 | 93 | 0 | 68 | Increased activity due to staff member being off sick in same period last year |
| Grand Total | 310 | 509 | 309 | 1128 | 1527 | 1882 | |

| Measure | 2022/23 Outturn | | Q1 | | Q2 | | Q3 | | Q4 | | 2023/24 Outturn | |
|---|-------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|-----|
| | BFC | WBC | BFC | WBC | BFC | WBC | BFC | WBC | BFC | WBC | BFC | WBC |
| Number of Licensing Applications under the Licensing Act 2003 that proceed to a hearing | 0 | 0 | 0 | 1 | | | | | | | | |
| SAG Events Processed | New measure in Q4 = 151 at year end | | 64 | | | | | | | | | |

* will be reported by authority

Trading Standards Data

| Product | 22/23 Outturn | Q1 | | | Q2 | | | Q3 | | | Q4 | | | 23/24 Outturn |
|----------------------------|--|----------------|---|-----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|------------------|
| | PPP | Wok | BFC | WBC | Wok | BFC | WBC | Wok | BFC | WBC | Wok | BFC | WBC | PPP |
| | Passes/ Visits | Pass/ Visit | Pass/ Visit | Pass/ Visits | Pass/ Visit | Pass/ Visits | Pass/ Visits | Pass/ Visits | Pass/ Visits | Pass/ Visits | Pass/ Visits | Pass/ Visits | Pass/ Visits | Pass/ Visits |
| Alcohol | 12/13 | 11/11 | 3/4 | 0/0 | | | | | | | | | | |
| Tobacco | 0 | 0 | 0 | 0 | | | | | | | | | | |
| Spray Paint | 0 | 0 | 0 | 0 | | | | | | | | | | |
| Knives | 8/8 | 0 | 0 | 0 | | | | | | | | | | |
| Fireworks | 0 | 0 | 0 | 0 | | | | | | | | | | |
| Solvents | 0 | 0 | 0 | 0 | | | | | | | | | | |
| E-Cigs | 10/12 | 0 | 0 | 0 | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | 22/23 Outturn | | Quarter 1 | | | Quarter 2 | | | Quarter 3 | | Quarter 4 | | 23/24 Outturn | |
| Food Samples Passed/Failed | BFC 42 samples tested. 14 unsatisfactory for composition and/or labelling. | | 10 (alcohol) samples submitted - awaiting results | | | | | | | | | | | |

| Type | Measure | 2022/23 Outturn | | Q1 | | Q2 | | Q3 | | Q4 | | 2023/24 Outturn | |
|-------|---|-----------------|-----|----------|----------|-----|-----|-----|-----|-----|-----|-----------------|-----|
| | | BFC | WBC | BFC | WBC | BFC | WBC | BFC | WBC | BFC | WBC | BFC | WBC |
| | control (LAPPC) inspections, that are due, carried out | | | | | | | | | | | | |
| Local | % of inspected food businesses that score at least 3 on the food hygiene rating scale during reporting period | Data N/a | | Data N/a | Data N/a | | | | | | | | |

** See financial implications in the covering report

Annual Key Performance Indicators Public

| | Measure | 2022/23 Outturn | 2023/24 Outturn | |
|-----------|---|---|--|-------|
| IAA | Management of budget to within 1% of baseline | £148k underspend | Will be reported in Q4 | |
| Statutory | Submit Annual Air Quality Reports to DEFRA by 30 June | All 3 submitted to DeFRA on the 27 June 2022 | All 3 submitted to DeFRA on the 15 June 2023 | Green |
| Statutory | Submit to JMB the Annual Food Safety, Food Standards and Feed Service Plan in accordance with the Food Standard Agency Code of Practice | Annual Food Standards and Feed Service Plan have been submitted to JMB by August 2022 | Will be reported in Q2 | |
| Local | Four During Performance Inspections carried out on high profile events per annum | 6 | Q1 = Noise monitoring of 3 of The Mount events at Wasing carried out | |
| Local | % of caravan sites due an inspection inspected within the reporting period | BF 100% WB 100 % | Will be reported in Q4 | |
| Local | % of food hygiene inspections completed, that are due, as per FSA recovery plan | FSA RECOVERY PLAN 22 23 All A, B, C and non Broadly Compliant D to be done All unrated to be prioritised and high Priority inspected. | Will be reported in Q4 | |

| | Measure | 2022/23 Outturn | 2023/24 Outturn | |
|-------|---|--|------------------------|--|
| | | <p>A premises – 100% (3 premises)</p> <p>B premises – 100% (24 Premises)</p> <p>C premises – 100% (155 premises)</p> <p>In addition, over and above the FSA targets D 131 visits done</p> <p>Unrated – all prioritised and 226 visits done (8 high risk to be carried out)</p> | | |
| Local | % of food standards inspections completed, that are due, as per FSA recovery plan | <p>BF</p> <p>High risk - 100%</p> <p>Med risk – 75%</p> <p>Low – Response only/AES</p> <p>*Unrated – 78 premises assessed, prioritised & Inspected as necessary (2 new high risk programmed for inspection carried over)</p> <p>WB</p> <p>High Risk – 100%</p> <p>Med Risk – 74%</p> <p>Low – Response only/AES</p> <p>*Unrated – 348 premises assessed, prioritised & inspected as necessary (3 new high risk programmed for inspection carried over)</p> | Will be reported in Q4 | |
| Local | % of food premises rated as 0 or 1 on the FHRS at the start of the | WB 7 premises in scope 3 of these ceased trading | Will be reported in Q4 | |

| | Measure | 2022/23 Outturn | 2023/24 Outturn | |
|--|---|---|-----------------|--|
| | <p>year that are broadly compliant (3 score or above) by their next full inspection visit (subject to pending enforcement action) for premises with inspections due in reporting period</p> | <p>4 of these improved One remained a 1 score Therefore 50% reached score 3 or more BF 6 premises in scope 1 of these ceased trading 4 improved to BC One remained a 1 Therefore 80% reached score 3 or more</p> | | |

Local Indicators for Bracknell Forest Council

| Measure of Volume | 2022/23 Outturn | Q1 | Q2 | Q3 | Q4 | 2023/24 Outturn |
|--|--------------------|-----|----|----|----|--------------------|
| Fly Tipping / Waste Duty of Care Incidents | | | | | | |
| Number of fly tipping / waste 'duty of care' incidents referred to PPP | 101 | 18 | | | | |
| Number investigated | 101 | 18 | | | | |
| Number of warnings issued | 14 | 3 | | | | |
| Number of formal cautions issued | 2 | 0 | | | | |
| Number of Fixed Penalty Notices issued | 16 | 13 | | | | |
| Number of Prosecutions | 6 | 0* | | | | |
| Waste Carriers | | | | | | |
| Number of vehicles checked for waste carriers' licence | 112 | 0 | | | | |
| Number of compliant waste carriers | 105 | 0 | | | | |
| Number of non-compliant waste carriers | 7 | 0 | | | | |
| Abandoned Vehicles | | | | | | |
| Number of abandoned vehicles reported and actioned | 491 | 247 | | | | |
| Number of abandoned vehicles traced | 30 | 28 | | | | |
| Number of abandoned vehicles removed from highway | 4 | 3 | | | | |
| | | | | | | |

* files are with legal for processing

Local Indicators for West Berkshire Council

| Measure of Volume | 2022/23 Outturn | Q1 | Q2 | Q3 | Q4 | 2023/24 Outturn | Comments |
|---|--------------------|----------------|----|----|----|--------------------|----------|
| Weight Restrictions | | | | | | | |
| Number of observations made | 197 | 67 | | | | | |
| Number of breaches of restrictions observed | 169 | 71 | | | | | |
| Number of warnings issued | 11 | Reported Q4 | | | | | |
| Number of Prosecutions concluded | 25 | Reported Q4 | | | | | |